

**URGENT SAFETY NOTICE
ACTION REQUIRED**

ElectriQ Gas Hobs

We have become aware that some ElectriQ gas hobs may be fitted with a connector that is at risk of failing in certain circumstances whether the hob is in use or not. Should this occur, this could lead to a gas leak or fire.

How do I know if I have an affected model?

The model number can be found either on the rating label under the hob or in the instruction manual. (Please see images below for reference)

Should neither be readily accessible, or you have concerns you might have an affected model it's important that you contact us straight away to arrange for a free inspection and repair by a Gas Safe registered engineer. You can contact us on **0800 041 8843 between 8am – 6pm** 7 days a week or visit www.gashobsrepair.mktpoint.com to check if their appliance is listed as one of the hobs affected and to arrange a free inspection and repair by a Gas Safe registered engineer.

What should I do next?

If you are using an affected appliance with Liquid Petroleum Gas (LPG), in a caravan, leisure Home or motorhome, please disconnect it from the LPG cylinder immediately. Please contact us straight away to arrange for a free inspection and repair by a Gas Safe registered engineer. You can contact us on freephone 0800 041 8843, between 8am – 6pm 7 days a week. When contacting us, please have your model number to hand.

If you are using an affected appliance in a permanent domestic home (whether using mains gas or LPG), you can continue to use your hob while you are waiting for the engineer's visit. But please contact us to arrange a free inspection and repair by a Gas Safe registered engineer on the same number above.




While you are waiting for the engineer's visit, please continue to keep in mind the important Gas Safety Tips, which you can view here: <https://www.gassaferegister.co.uk/gas-safety/home-gas-safety/home-gas-safety-tips/>. These include installing an audible CO alarm, ensuring adequate ventilation, and only using gas appliances for their intended purpose.

If you smell gas or are concerned that your product poses a risk, you should contact the National Gas Emergency Helpline for your area (0800 111 999 in England, Wales, and Scotland, and 0800 002 001 in Northern Ireland) or a Gas Safe registered installer.

Model Number Location



Gas Hobs affected have the following model numbers.

Model number	Image
IQGH603S	
IQGH604B	
IQGH604W	

IQGH75BG



IQGH75S



IQGH75WG



IQGHVOL

