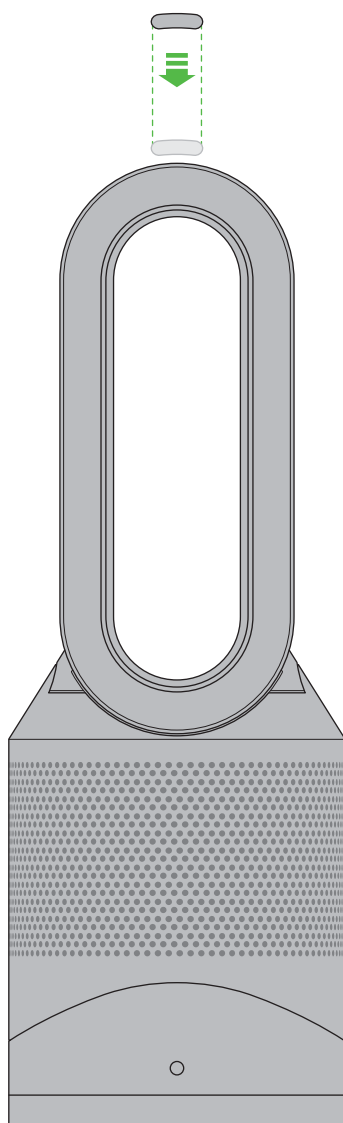


dyson pure hot+cool

USER MANUAL



**REGISTER YOUR
DYSON 2-YEAR
GUARANTEE TODAY**



DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON MACHINE

After registering your two-year Dyson guarantee, your Dyson machine will be covered for parts and labour (excluding replacement filters where there is no defect) for two years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson machine, call the Dyson Helpline with your serial number and details of where and when you bought the machine. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Your serial number can be found on your rating plate which is on the base of your machine.

Visit our website to register your Dyson full parts and labour guarantee online, and for online help, support videos, general tips and useful information about Dyson.

AU: www.dyson.com.au/support

NZ: www.dyson.co.nz/support

Note your serial number for future reference.



This illustration is for example purposes only.

AU

www.dyson.com.au

1800 239 766

aucustomercare@dyson.com

Dyson Appliances (Aust.) Pty Ltd, 8 – 10 Mangrove Lane,
Taren Point NSW 2229, Australia

NZ

www.dyson.co.nz

0800 397 667

help@dyson.co.nz

Dyson New Zealand Limited, Unit 6, 99 Carbine Road, Mt Wellington,
Auckland 1060 New Zealand

REGISTER YOUR DYSON 2-YEAR GUARANTEE TODAY



REGISTER ONLINE

Visit our website to register your Dyson full parts and labour guarantee online.

AU: dyson.com.au/register

NZ: dyson.co.nz/register



REGISTER BY PHONE

Call our dedicated Helpline.

AU: 1800 239 766

NZ: 0800 397 667

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THE USER MANUAL AND ON THE APPLIANCE.

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

THE APPLIANCE AND THE REMOTE CONTROL BOTH CONTAIN MAGNETS.


1. Implanted medical devices such as pacemakers and defibrillators may be affected by strong magnetic fields. If you or someone in your household has an implanted medical device or defibrillator, avoid placing the remote control in a pocket or near to the device.
2. Credit cards and electronic storage media may also be affected by magnets and should be kept away from the remote control and the top of the appliance.

WARNING

These warnings apply to the appliance, and also where applicable, to all tools, accessories, chargers or mains adaptors.

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. When used in heating mode the appliance is hot when in use and for a short period after use. To avoid burns, do not let bare skin touch hot surfaces. When moving the appliance hold it by the base, not the air loop amplifier.
2. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains, at least 0.9m (3 feet) from the front of the appliance and keep them away from the sides and rear when the appliance is plugged in.
3. Use only as described in the Dyson User manual. Do not carry out any maintenance other than that shown in the manual, or advised by the Dyson Helpline. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
4. Ensure that the machine is fully assembled in line with the instructions before use. Do not dismantle the machine or use without the loop amplifier fitted.
5. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children of less than 3 years should be kept away unless continuously supervised. Children should be supervised to ensure that they do not play with the appliance and remote control.
6. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance. **CAUTION** – Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
7. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
8. Suitable for dry locations **ONLY**. Do not use outdoors or on wet surfaces. Do not use in bathrooms, laundry areas or similar indoor locations. Never locate the appliance where it may fall into a bath or other water container. Do not use or store where it may get wet or in the immediate surroundings of a bath, a shower, or a swimming pool.
9. This appliance has hot parts inside. Do not use it in areas where petrol, paint, or flammable liquids are used or stored or where their vapours are present. Do not use in conjunction with or directly next to an air freshener or similar products.
10. Do not locate directly below a mains electricity supply socket.
11. Always plug directly into a wall socket. Never use with an extension cable as overloading may result in the cable overheating and catching fire.
12. Do not handle any part of the plug or appliance with wet hands.
13. Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid a hazard.

14. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable.
15. Do not stretch the cable or place the cable under strain. Keep cable away from heated surfaces.
16. Do not run cable under carpeting. Do not cover cable with throw rugs, runners or similar coverings. Arrange cable away from traffic areas and where it will not be tripped over.
17. To prevent a possible fire, do not use with any opening or exhaust blocked, and keep free of dust, lint, hair, and anything that may reduce airflow. Do not put any object into the inlet grille or the exhaust opening as this may cause an electric shock or fire, or damage the appliance.
18. Do not use on soft surfaces, such as a bed, where openings may become blocked.
19. In order to avoid overheating, do not cover the heater. 
20. For the best performance, place on the floor, in the corner of the room, at least 1m from any wall and facing into the centre of the room.
21. Turn off all controls before unplugging. Unplug before connecting any tool or accessory.
22. Do not use any cleaning agents or lubricants on this appliance. Unplug before cleaning or carrying out any maintenance.
23. If there is a loose fit between the plug and the socket or the plug becomes very hot, the socket may need to be replaced. Check with a qualified electrician to replace the socket.
24. Chemical Burn and Choking Hazard. Keep batteries away from children. This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
25. If the appliance is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Helpline.
26. Contact the Dyson Helpline when a service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
27. Do not put any object into openings or the inlet grille. Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
28. Always carry the appliance by the base, do not carry it by the loop amplifier.
29. To avoid a tripping hazard wind the cable when not in use.
30. Do not use near furnaces, fireplaces, stoves or other high temperature heat sources.
31. Do not use in conjunction with or directly next to an air freshener or similar products. Do not spray or apply perfumes directly on or near the filter. Keep essential oils and chemicals away from the appliance.
32. The appliance should not be forcefully turned or oscillated, under any circumstances. This will cause damage to the oscillation mechanism.
33. When removing or replacing the filter, take care to keep your fingers clear.
34. Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
35. To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 metre from the air outlet.

IMPORTANT SAFETY FEATURES

For your safety this appliance is fitted with automatic cut-out switches that operate if it tips over or overheats. If the switches operate, unplug the appliance and allow it to cool. Before restarting, check and clear any blockages and ensure that the appliance is on a solid level surface.

READ AND SAVE THESE INSTRUCTIONS

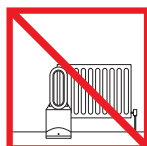
THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not pull on the cable.



In order to avoid overheating and fire hazard, do not cover the appliance.



Do not store near heat sources.



Do not carry by the air loop amplifier. The air loop amplifier is not a handle.



Do not use near naked flames.



Do not spray scented products such as air freshener or perfume near the filter or the appliance.

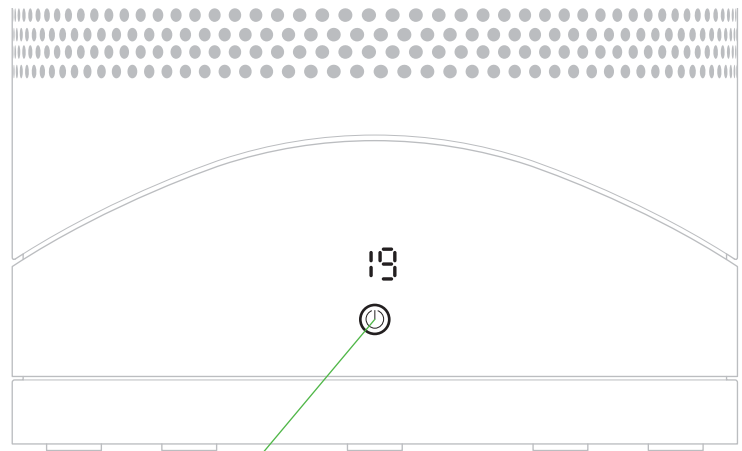
Power



Each time the heating mode is selected, it conducts a short calibration cycle. Airflow will be automatically controlled during this cycle. Once the calibration cycle is complete, it will revert to the selected airflow speed.

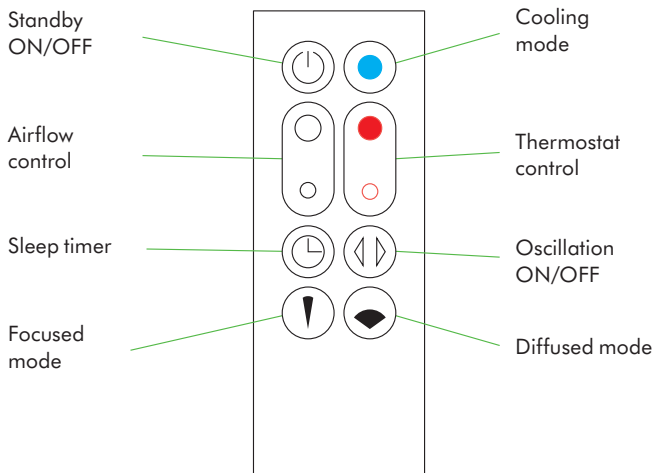
On first use, the machine will default to a temperature 3°C higher than the detected room temperature. Thereafter, the machine will remember the last target temperature set.

Select the desired room temperature. Pressing the large red button increases the target temperature by 1°C; the smaller red button decreases it by 1°C. The machine will not operate in heating mode unless the target temperature is above the room temperature.



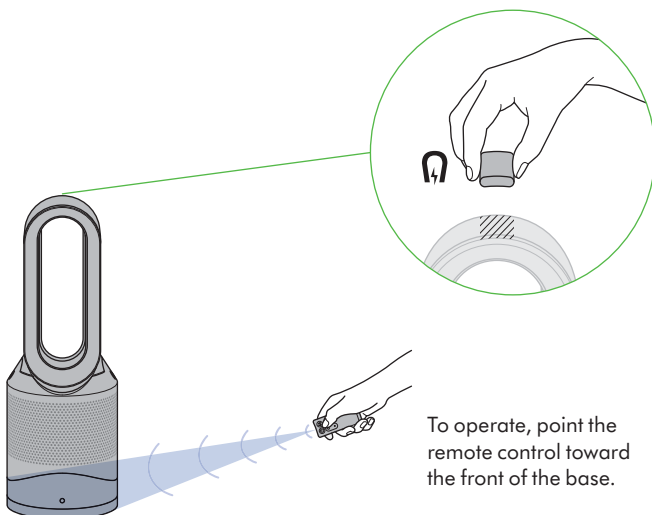
Press and hold the power button to run through the target temperatures.

Remote control



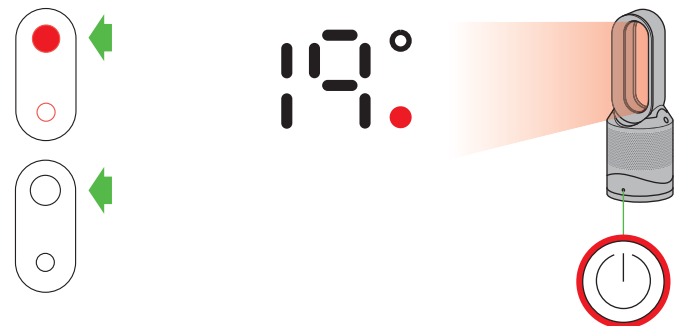
Remote control docks magnetically.

Attach the remote control to the top of the machine with the buttons facing down.



To operate, point the remote control toward the front of the base.

Airflow speed control

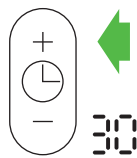
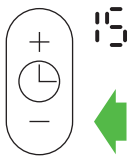


Press the red thermostat control button until the digital display shows the target room temperature. The power button light will change from blue to red to indicate that you have entered heating mode. The red circle will disappear when the target room temperature is reached. Once the target room temperature has been reached, the machine will stop heating the air. If the room temperature falls below the target room temperature, the machine will start to heat again.



Press the blue cool mode button to enter cool mode. The power button light will change from red to blue to indicate that you have entered cool mode. To adjust the airflow speed use the airflow control button.

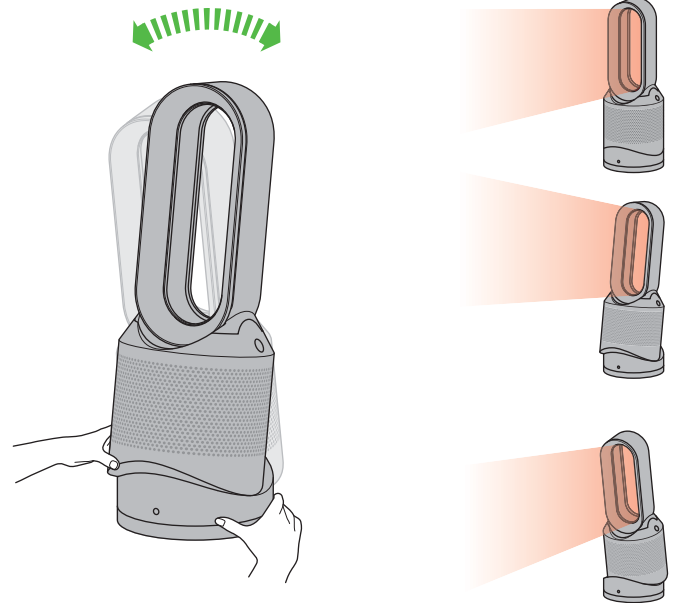
Sleep timer



To set the sleep timer, select the desired time. When time reaches zero, the machine will go into standby mode. To cancel, increase the time until two dashes appear.

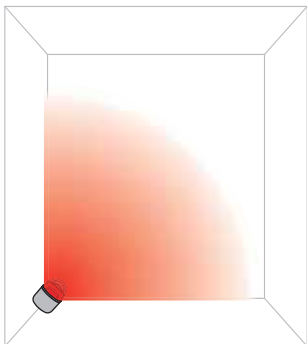
When using the sleep timer, the LED display will turn off after 10 seconds of inactivity.

Tilt function



Carefully hold the base and the main body. Tilt the amplifier forward or backward for the required airflow angle.

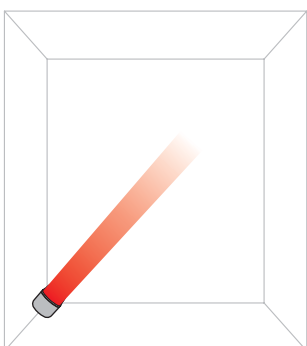
Diffused and focused modes



Diffused mode

Press the wide angle button to change from a personal directed airflow to a whole room airflow.

Heating and cooling modes work in this mode.

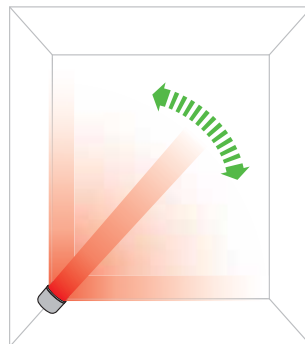


Focused mode

Press the narrow angle button to change from a whole room airflow to a personal directed airflow.

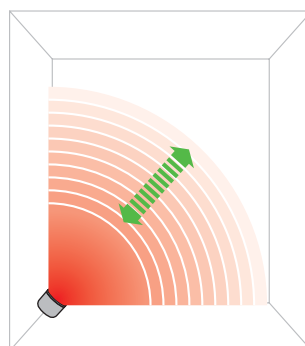
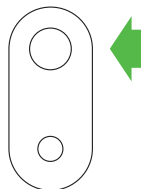
Heating and cooling modes work in this mode.

Oscillation and airflow speed control



Oscillation control

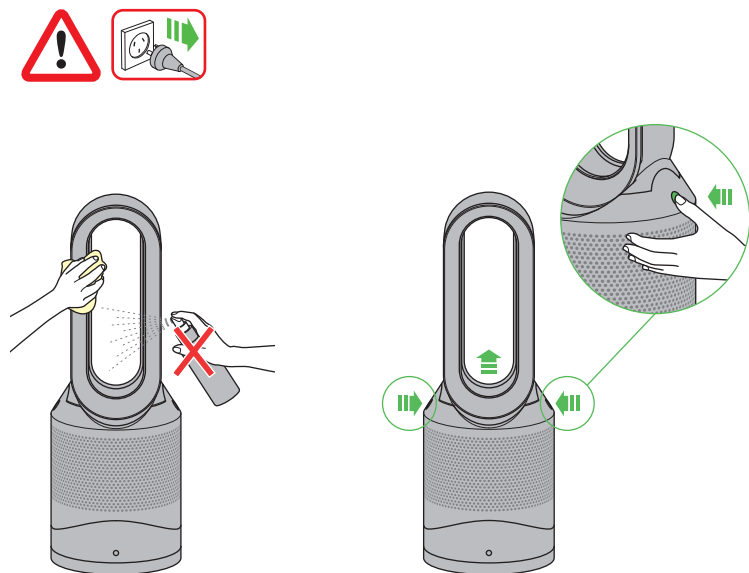
To start the machine oscillating, press the oscillation control button. To stop the machine oscillating, press it again. The machine will not oscillate when the control buttons are pressed.



Airflow speed control

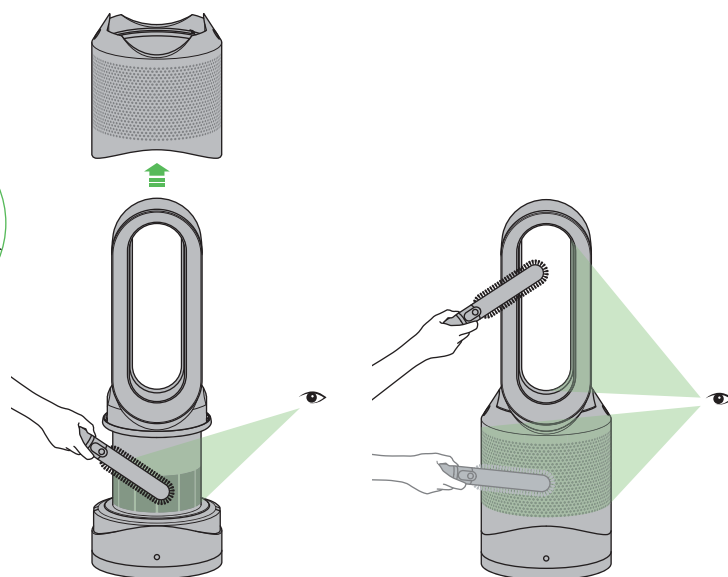
To change the airflow speed press the airflow control button. The digital display will show the new speed; after 3 seconds it will change back to the target temperature.

Clearing blockages



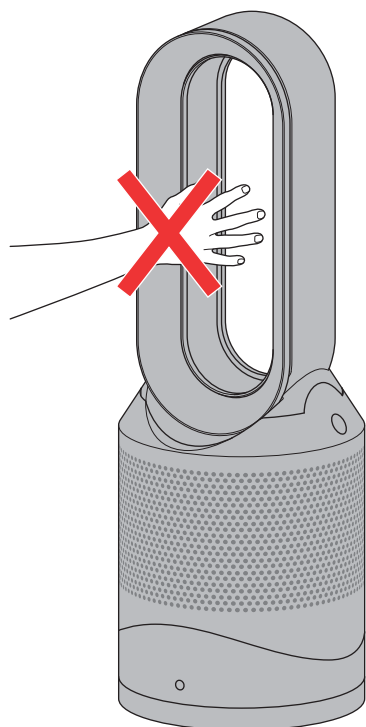
Unplug from the mains electricity supply. If the machine has been in use, leave for 1 to 2 hours before cleaning to allow the machine to cool completely. Dust may accumulate on the surface of the machine. Wipe dust from the loop, filter unit and other parts with a dry or damp cloth when dust accumulates. Do not use detergents or polishes.

Cleaning



Ensure that the machine is unplugged. If the appliance has been in use, leave for 1 to 2 hours in order to allow the machine to cool down completely. Look for blockages in the air inlet holes and in the small aperture inside the air loop amplifier. Use a soft brush to remove debris.

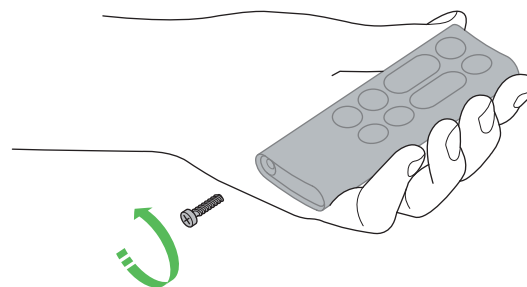
Caution: hot when in use



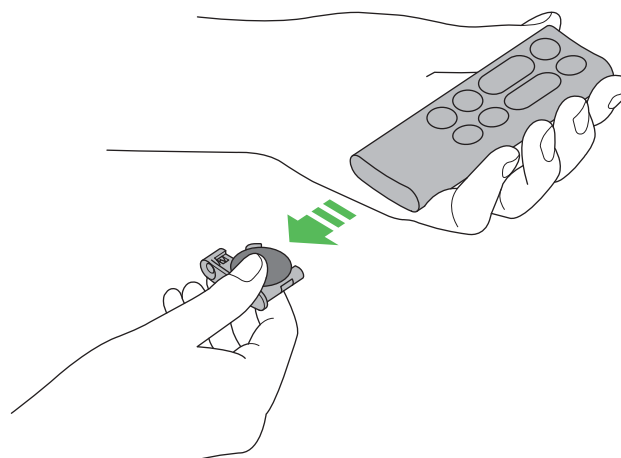
This machine is hot when in use and for a short period after use. Do not let bare skin touch hot surfaces. If children are present, consider positioning the machine out of their reach.

Battery replacement

Battery type CR 2032.

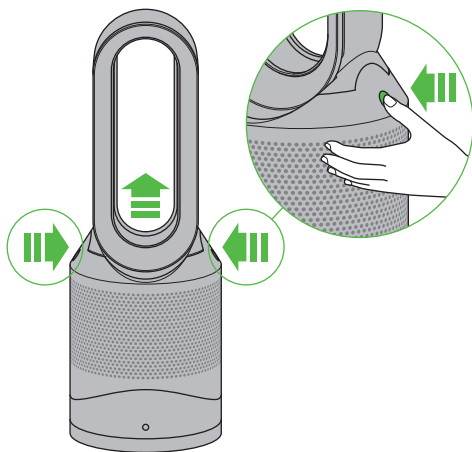
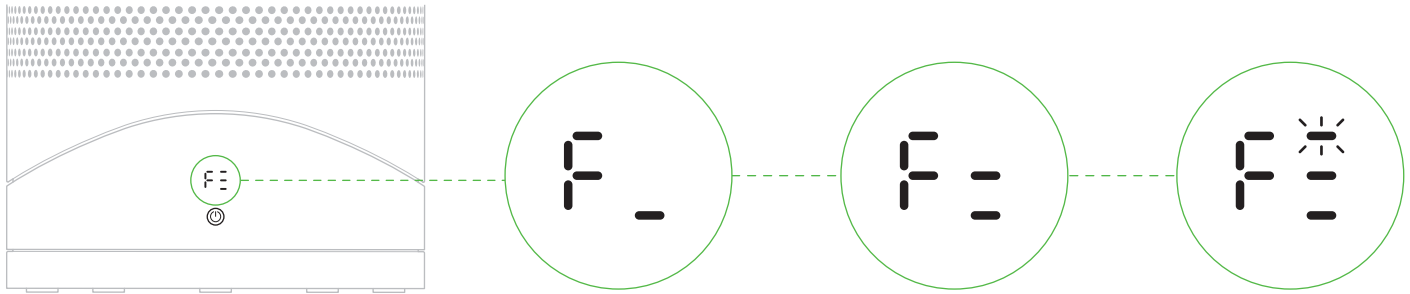


Unscrew the battery compartment on the remote control. Loosen the base and pull to remove the battery.

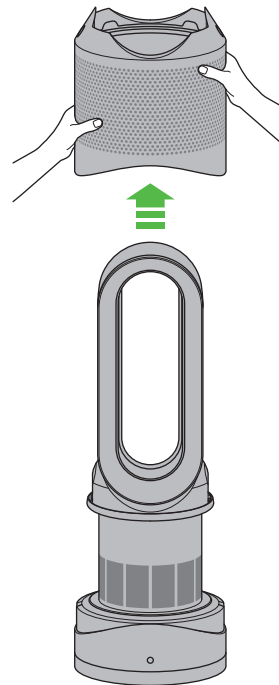


Replacing the filter unit

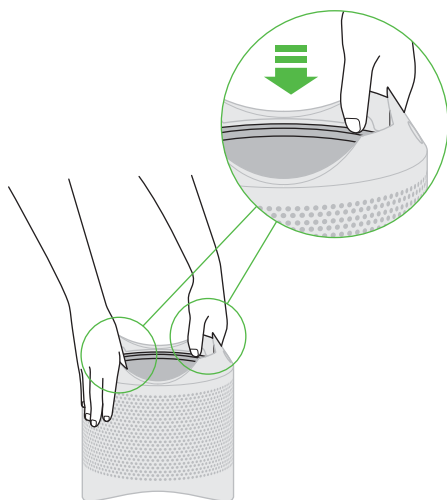
When your non-washable filter unit needs replacing, the machine will display the pattern shown. To replace the non-washable filter unit, follow these steps. If the machine has been in use, leave for 1 to 2 hours before replacing the filter unit to allow the machine to cool down completely. Your machine is programmed to remind you to replace the filter unit after 12 months based on 12 hours usage a day. Please note your indicator will activate sooner with more use. The indicator is only a guide and you may need to replace the filter unit more regularly.



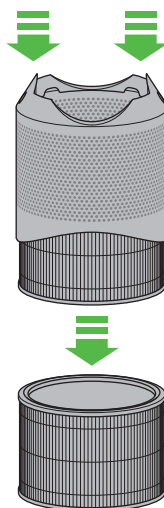
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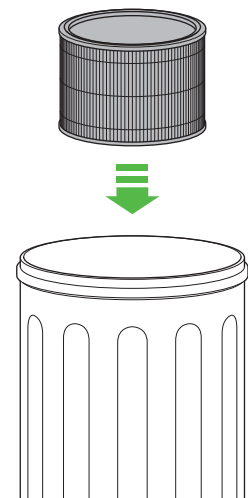
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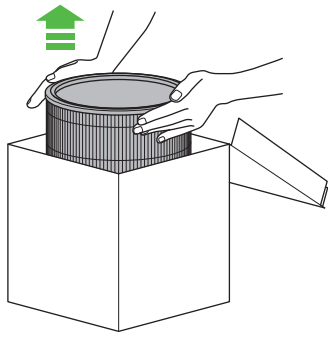


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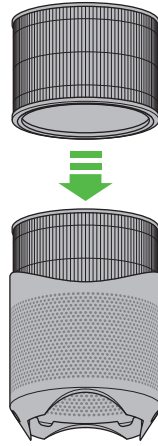


Replacing the filter unit

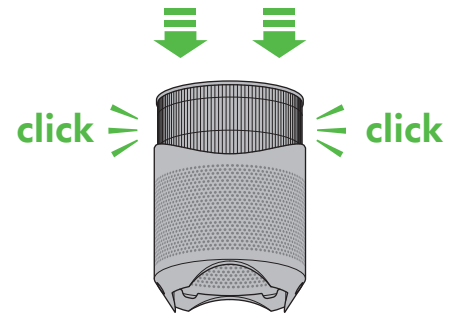
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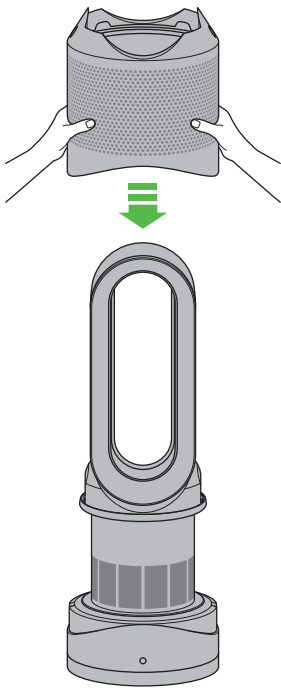
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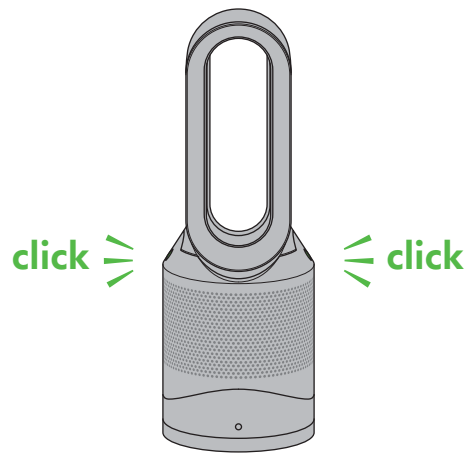
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9



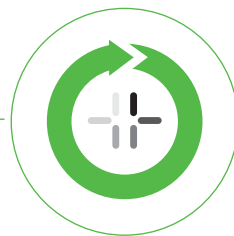
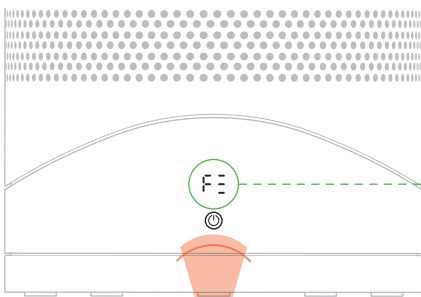
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11



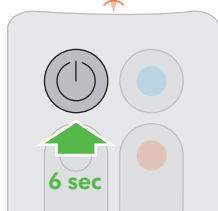
When you have reassembled your machine, press and hold the Standby on/off button for 6 seconds on the remote control to reset the filter indicator.



A clockwise-rotating loading pattern will be shown on the LED display.



Once the loading pattern is complete, the machine will return to its normal usage.



USING YOUR DYSON MACHINE

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN YOUR DYSON USER MANUAL BEFORE PROCEEDING.

LOOKING AFTER YOUR DYSON MACHINE

- Do not carry out any maintenance or repair work other than that shown in your Dyson User manual, or advised by the Dyson Helpline.
- Always disconnect the plug from the mains before inspecting for problems. If the machine will not operate, first check that the mains socket has an electricity supply and that the plug is properly inserted into the socket.

OPERATION

- Ensure that the machine is fully assembled in line with the instructions before use. Do not dismantle the machine or use without the loop amplifier fitted.
- The machine will not operate in heating mode unless the target temperature is above the room temperature.
- Each time the heating mode is selected, it conducts a short calibration cycle. Airflow will be automatically controlled during this cycle. Once the calibration cycle is complete, it will revert to the selected airflow speed.
- The machine will not oscillate when the control buttons are pressed.
- Do not lubricate any part of this machine.

CONTROL WITHOUT THE REMOTE

- Press the Standby on/off button on the machine to turn it on and off.
- Press and hold the Standby button on/off on the machine to adjust the target temperature. The target temperature will increase to a maximum before decreasing. If the target temperature is set at 0°C it will switch from heating to fan mode.
- The airflow, diffused and focused heating modes, oscillation function and sleep timer controls cannot be operated without the remote control.

LED DISPLAY

- The LED display will dim after ten seconds of use (the Standby on/off button does not dim).
- Press any button, other than the Standby on/off button, to reactivate.
- Do not press the Standby on/off button as this will turn the machine off.

SLEEP TIMER

- To set the sleep timer, select the desired time. When time reaches zero, the machine will go into Standby mode. To cancel, increase the time until two dashes appear.
- The LED display will turn off after ten seconds of inactivity - this is a power saving feature and avoids light interference at night time.
- Press any button, other than the Standby on/off button, to reactivate.
- When the sleep timer is on, do not press the Standby on/off button as this will deactivate the sleep timer and turn the machine off.

TILT FUNCTION

- Carefully hold the base and the main body. Tilt the amplifier forward or backward for the required airflow angle.

AUTOMATIC CUT-OUT

- For your safety, your machine is fitted with automatic cut-out switches that operate if the machine tips over or overheats. If the switches operate, unplug your machine and allow it to cool. Before restarting your machine, check and clear any blockages and ensure that your machine is on a solid level surface.
- In heating mode, the appliance will automatically switch off after nine hours of continuous use and will return to Standby mode. To restart the machine, press the Standby on/off button on either the remote control or the base.

TROUBLESHOOTING

- Fault codes F4, F5, F6: If one of these appears on the display, unplug the machine, wait for 30 to 60 seconds and/or plug the machine into a different socket. If you continue to receive the fault code, please contact the Dyson Helpline.
- Fault codes F2, F3, F7: If one of these appears on the display, please contact the Dyson Helpline.

REPLACEABLE PARTS

BATTERY REPLACEMENT

CAUTION

- Unscrew the battery compartment on the remote control. Loosen the base and pull to remove the battery.
- Do not install backwards or short circuit the batteries.
- Do not attempt to dismantle or charge the batteries. Keep away from fire.
- Always replace the screw in the remote control and refer to the battery hazard in the warning section.
- Follow battery manufacturers' instructions when installing new batteries (battery type CR 2032).
- Limited functionality is available without the remote control (see 'Control without the remote').

NON-WASHABLE FILTER UNIT

- Your filter unit is non-washable and non-recyclable.
- To replace your filter unit follow the steps as shown.
- Failure to replace the filter when prompted may result in changes to product performance and appearance.
- A new filter unit can be purchased at www.dyson.com.au

DISPOSAL INFORMATION

Dyson products are made from high-grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

When your Dyson machine reaches the end of its life, we can assist with its safe disposal. You can send your old Dyson machine back to us (at our cost) and we will organise for it to be recycled.*

*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of third party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson machine.
2. Take the package to your local post office and send it to the address below:

Dyson We Recycle
Reply Paid 83215
Dyson Service Centre
8-10 Mangrove Lane
Taren Point, NSW 2229

- Keep the used batteries away from children as these can still harm children if swallowed.
- Dispose of the exhausted filter unit(s) in accordance with local ordinances or regulations.
- The battery should be removed from the machine before disposal.

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON MACHINE

After registering your two-year Dyson guarantee, your Dyson machine will be covered for parts and labour for two years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson machine, call the Dyson Helpline with your serial number and details of where and when you bought the machine. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Your serial number can be found on your rating plate which is on the base of your machine.

- If your Dyson machine needs a service, call the Dyson Helpline so we can discuss the available options.

DYSON 2-YEAR GUARANTEE

Terms and conditions of the Dyson 2-year guarantee

AUSTRALIAN CONSUMER LAW

In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson machine comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson machine repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

NEW ZEALAND CONSUMER LAW

Under the New Zealand Consumer Guarantees Act 1993, if the product is not of acceptable quality but that defect is not substantial, Dyson may choose whether to repair or replace the product. If a repair will be difficult, Dyson may instead provide you with a refund. If a product's defect is substantial or cannot be fixed, you can ask for either a refund, replacement product, or compensation for any reduction in that product's value. You are also entitled to compensation for any other reasonably foreseeable loss caused by that substantial defect.

WHAT IS COVERED

- The repair or replacement of your Dyson machine (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within two years of purchase (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).
- This Dyson guarantee will only be valid if the machine is used in the country in which it was sold.

WHAT IS NOT COVERED

Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:

- Damage caused by not carrying out the recommended machine maintenance.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Dyson machine which is not in accordance with your Dyson User manual.
- Use of the Dyson machine for anything other than normal domestic purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.

- Blockages – refer to the illustrations and the section ‘Clearing blockages’ in your Dyson User manual for details on how to look for and clear blockages.
- Normal wear and tear (e.g. fuse etc.).
- Reduction in battery discharge time due to battery age or use (where applicable).
- Whether or not the Dyson guarantee applies, you may have rights and remedies available to you under Australian or New Zealand Consumer Law.

OTHER TERMS RELATING TO THE DYSON GUARANTEE

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust.) Pty Limited, Dyson New Zealand Limited (NZ) or their authorised agents.
- Any parts replaced by Dyson or its service agents will become the property of Dyson Appliances (Aust.) Pty Limited or Dyson New Zealand Limited (NZ).
- You must provide proof of purchase for your Dyson machine in order to make a claim under the Dyson guarantee.
- Under the Dyson guarantee, the repair, replacement and any associated delivery charges (both to and from Dyson) will be at no cost to you.
- Whether or not the Dyson guarantee applies, you may have rights and remedies available to you under Australian or New Zealand Consumer Law.

IMPORTANT DATA PROTECTION INFORMATION

When registering your Dyson machine:

- You will need to provide us with basic contact information to register your machine and enable us to support your Dyson guarantee.
- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
- We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website [privacy.dyson.com](https://www.dyson.com/privacy).



DYSON CUSTOMER CARE

If you have a query about your Dyson machine, contact us via the website. Alternatively, call the Dyson Helpline quoting your serial number and details of where and when you bought the machine.

AU

www.dyson.com.au
1800 239 766
aucustomercare@dyson.com
Dyson Appliances (Aust.) Pty Ltd, 8 – 10 Mangrove Lane,
Taren Point NSW 2229, Australia

NZ

www.dyson.co.nz
0800 397 667
help@dyson.co.nz
Dyson New Zealand Limited, Unit 6, 99 Carbine Road, Mt Wellington,
Auckland 1060 New Zealand



Register your Dyson machine online



Australia
dyson.com.au/register

New Zealand
dyson.co.nz/register

Why register?



Expert advice

Free phone and live chat support.



Exclusive owner benefits

Priority access to previews of new Dyson technology, events and offers.



Hassle-free replacement

The Dyson Guarantee includes replacement of your machine when it can't be repaired. Fast.



Free Dyson parts and labour

The Dyson Guarantee covers replacement parts or repairs if something goes wrong.



'How to' Videos

To help you get the most from your machine. Quick and easy.



Helpful tips

Tailored reminders that will keep your machine working at its best, for longer.