

# URGENT SAFETY NOTICE ACTION REQUIRED

## electriQ CD10L Dehumidifier

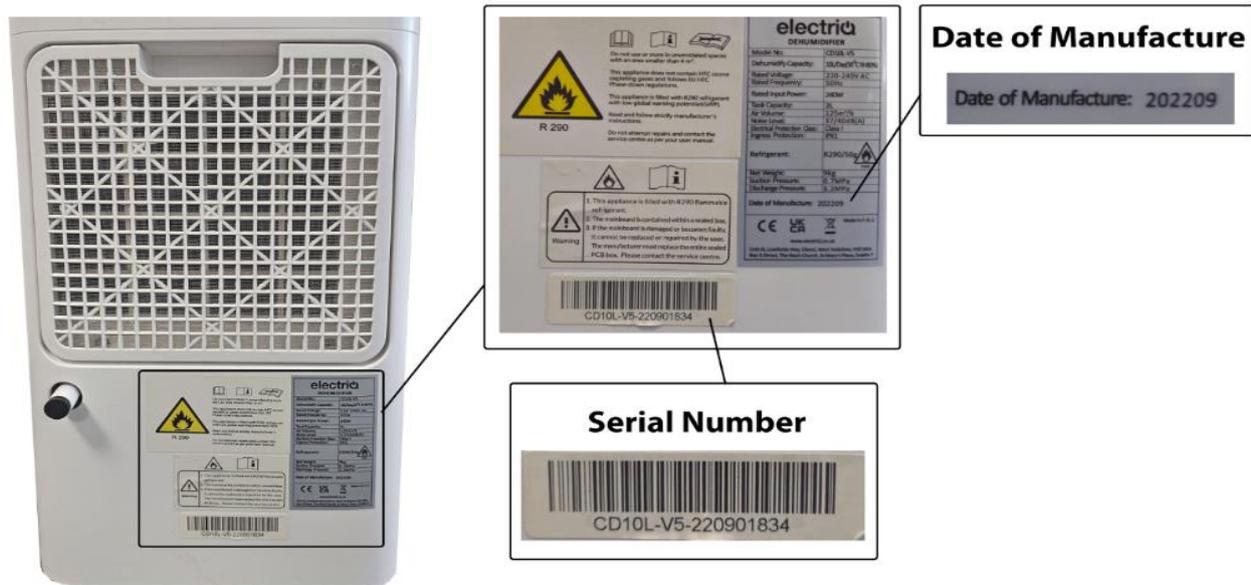
We have become aware that a small number of electriQ CD10L dehumidifiers may have a manufacturing defect on the circuit board which may result in overheating that under certain circumstances could pose a fire risk.

### HOW DO I KNOW IF I HAVE AN AFFECTED MODEL?

This recall affects electriQ CD10L dehumidifiers manufactured between September 2022 (202209) and February 2023 (202302). Units manufactured before or after these dates are not affected. The year of manufacture and serial number are visible on the back of the product (see the photo below for reference). Only serial numbers prefixed with 2209 to 2302 are affected. Any serial numbers after and including the prefix 2303 are not affected by this recall.



### MODEL NUMBER AND SERIAL NUMBER LOCATION



### WHAT SHOULD I DO NEXT?

If your model is in the affected serial number range, you should:

- **Immediately unplug your dehumidifier and no longer use the product**
- Go to, [Appliancesdirect.co.uk/customeraccount](https://www.appliancesdirect.co.uk/customeraccount) and log into your account using the email address you used to place the order. If you don't have an account, click create account and follow the instructions
- Locate the order for your CD10L and submit your serial number for verification.
- Once verified our system will take you through several questions to set up the process to swap the product for you, to a newer, unaffected model

If you want to discuss the matter further, please contact us on [productsupport@appliancesdirect.co.uk](mailto:productsupport@appliancesdirect.co.uk) or call us on 01484 621 458.