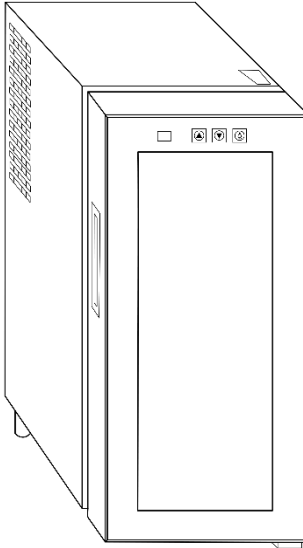




# Russell Hobbs

## 12 Bottle Drinks Cooler User Guide



**RH12WC3**

For Customer Services & Spare Parts please call **0345 208 8750**  
or visit us at <https://mda.russellhobbs.com>

**IMPORTANT:**  
**RETAIN FOR FUTURE REFERENCE**

# Contents

Safety Instructions	3-5
Electrical Safety	5
Transportation and Handling	5
Installing and Switching on Your Appliance	6
Before Switching On	7
Your Appliance and the Compartments	8
Unit & Spare Parts	8
Where to Put Your Appliance	9
Installation	10
Usage Information	11 – 12
Cleaning and Maintenance	13
Bulb Replacement	13
Important Notes	13
Reversing the Door	14
Troubleshooting	15 – 16
Guarantee	17
Technical specification	18
Notes	19

# Safety Instructions

This appliance is a Semi-conductor electric refrigerating appliance, which is a Category 10 other appliance, according to ErP 643/2009. Its design temperature is 17°C.

**Important note:** Please read this booklet before installing and switching on this appliance. The manufacturer assumes no responsibility for incorrect installation and usage as described in this booklet.



**Warning:** When positioning the appliance, ensure the supply cord is not trapped or damaged.



**Warning:** Do not locate multiple portable socket-outlets or portable power suppliers at the rear of the appliance.

- Do not obstruct ventilation openings in the appliance
- The appliance must not be placed or rested on its power cord.
- Do not use mechanical devices or other artificial means to accelerate the defrosting process, such as a heater or a hair dryer.
- Do not use electrical appliances in the appliance compartment of the appliance.
- If this appliance is to replace an old appliance with a lock, the lock must be removed as a safety measure before storing it or disposing of it. This is to protect children from locking themselves inside the appliance.
- Old refrigerators and freezers contain insulation gases and refrigerant, they must be disposed of properly. Contact your local authority or your dealer if you have any questions. Please ensure that you do not damage the scrap unit prior to being picked-up by the relevant waste disposal service.
- Do not use adaptors or extension leads when connecting the appliance to the electrical power supply
- Do not plug in damaged plugs.
- Do not pull, twist or damage the power cable.



**Russell Hobbs**

- Do not plug-in or un-plug the appliance with wet hands to prevent electrical shock.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance.
- Children aged from 3 to 8 years are allowed to load and unload this appliance.
- This appliance is designed to be used by adults, do not allow children to play with the appliance or let them hang over the door.
- Do not place explosive or flammable material in your appliance for your own safety.
- Bottles containing a high percentage of alcohol must be sealed well and placed vertically in the appliance.
- Do not cover the body or the top of the appliance
- Fix down the accessories in the appliance during transportation to prevent damage to them.
- To avoid contamination of food, please respect the following instructions
  - Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
  - Clean regularly surfaces that can come in contact with food and accessible drainage systems.
  - Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days.
  - Store raw meat and fish in suitable containers in the appliance, so that it is not in contact with or drip onto other food.
  - Two-star frozen-food compartments(if they are presented in the appliance) are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes.

- One-, two- and three -star compartments (if they are presented in the appliance) are not suitable for the freezing of fresh food.
- If the appliance is left empty for long periods, switch off, defrost, clean, dry and leave the door open to prevent mould developing within the appliance.

## Electrical Safety

### **THIS APPLIANCE MUST BE PLUGGED INTO AN EARTHED SOCKET**

- Before switching on, make sure that the voltage of your electricity supply is the same as that indicated on the rating plate. This product is designed to operate on 220 – 240V AC; 50Hz. Connection to any other power source may damage the unit.
- This product may be fitted with a non re-wireable plug. If it is necessary to change the fuse in the plug, the fuse cover must be refitted. If the fuse cover becomes lost or damaged, the plug must not be used until a suitable replacement is obtained.
- If the plug has to be changed because it is not suitable for your socket, or becomes damaged in any way, it should be cut off and an appropriate plug fitted following the wiring instructions. This should be carried out by a qualified electrician. The plug removed must be disposed of safely, as insertion into a 13 Amp socket is likely to cause an electrical hazard.

## Transportation and Handling

For safe lifting, tilt the appliance backwards by no more than 45 degrees, hold the base and rear corners of cabinet. Lift the appliance carefully. Never use the door handles for lifting. To move the appliance on a flat level surface, tilt it slightly backwards and push backwards.

**This unit is heavy and could cause injury – ensure there are adequate people present to move the appliance.**



**Russell Hobbs**

# Installing and Switching on Your Appliance

- Operating voltage for your appliance is 220-240V at 50Hz.
- Before plugging in the power supply, ensure that the voltage on the rating label corresponds to the working voltage of your electrical system in your home.
- Insert the plug into an efficient Ground (Earth) connection. If the socket has no Ground (Earth) contact or the plug does not match, we suggest you call an authorised electrician for assistance.
- Place your appliance in an area that is not exposed to direct sunlight.
- Your appliance should be placed at least 10cm away from stoves, ovens and other heating cores.
- This appliance should never be used outdoors or left in the rain.
- When your appliance is placed next to a chest freezer or freezer, there should be at least 10cms between them to prevent humidity on the outer surface.
- Do not place anything on your appliance and install the unit in a suitable place so that there is at least 30cm clearance above the appliance.
- If placing your appliance next to kitchen cabinets, leave 5cm between them.
- The rear of the appliance should be at least 6cm away from the back wall.
- The appliance must be used in the vertical position and on a flat surface.
- To level the appliance, use the adjustable feet on the appliance.
- Do not place your appliance on a carpeted surface as this will prevent adequate ventilation.
- This appliance should only be placed on a flat, firm surface.
- Choose a dry and well-ventilated space.
- The appliance should be positioned so that the plug is easily accessible.
- If you need help or are unsure how to install the unit, please contact Customer Services on 0345 208 8750 or visit <https://mda.russellhobbs.com>.

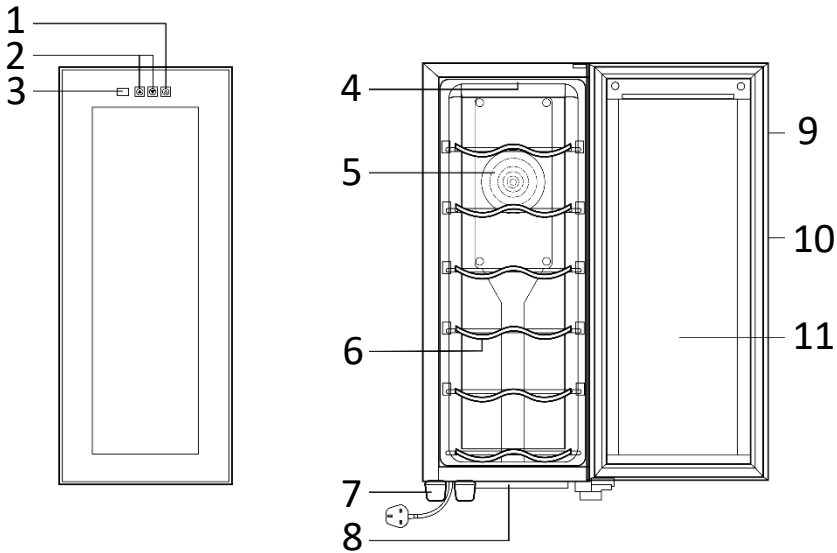


**WARNING!** During using, service and disposal the appliance, please pay attention to symbol similar to one shown, which is located on rear of appliance (rear panel) and with a yellow or orange colour. It's risk of fire warning symbol. There are flammable materials in appliance. Please be far away fire source during using, service and disposal.

## Before Switching On

- Before using your appliance, add a teaspoon of bicarbonate of soda to warm water and with a damp cloth wipe down all parts of the new appliance, then repeat the process with a clean damp cloth and dry. **(ensure the appliance is not connected to the power when performing this task).**
- Remove all transport tapes and foam protection pieces . Clean the interior with a cloth dampened in lukewarm soap and water. Wipe with clean water and wipe dry.
- There may be an odour when you first switch on the appliance, it will disappear when the appliance starts to cool.
- When the appliance has been positioned, adjust the feet to ensure the unit is stable. This is essential to ensure quiet running and proper door opening/closing.
- Connect to the electrical socket set the thermostat to the required setting and switch on the power. The appliance will begin to work. Close the door
- To save energy, you should minimize the frequency and duration of door opening.

# Your Appliance and the Compartments



- |                                   |                 |
|-----------------------------------|-----------------|
| 1. Light switch                   | 7. Feet         |
| 2. Temperature adjustment buttons | 8. Water box    |
| 3. LED display                    | 9. Seal         |
| 4. Light                          | 10. Door frame  |
| 5. Fan                            | 11. Door window |
| 6. Shelves                        |                 |

Parts may vary according to the appliance model.

## Spare Parts

For spare parts please contact customer services or your retailer.

Item	Quantity
Shelf	5
Instruction Booklet	1



# Where to put your appliance

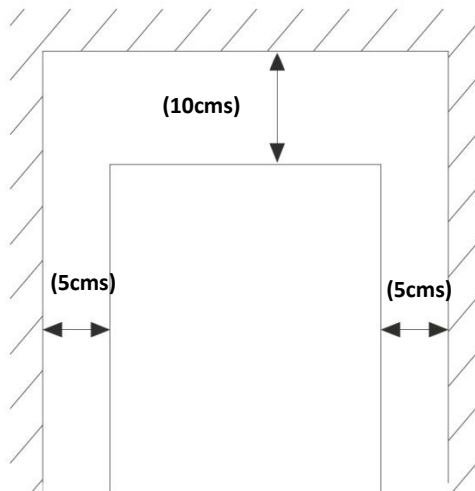
This appliance should only be placed on a flat, solid surface.

Do not place your appliance on a carpeted surface as this will prevent adequate ventilation.

Choose a dry and well-ventilated space. No less than 50mm (5cms) must be left around the sides and 100mm (10cms) around the back of the appliance to allow sufficient cooling.

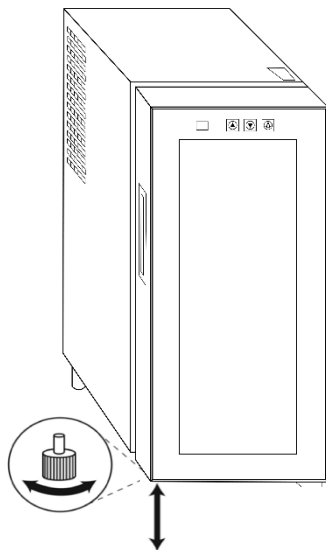
Choose a location away from a heat source, e.g. direct sunlight, a radiator or oven, etc.

The appliance should be positioned so that the plug is easily accessible.



# Installation

- The unit should be kept away from direct sunlight.
- Remove all transport tapes and foam protection pieces. Clean the interior of the appliance with a cloth dampened in lukewarm soap and water. Wipe with clear water and wipe dry.
- When the appliance has been positioned, adjust the two front feet to ensure the unit is stable. This is essential to ensure quiet running and proper door opening /closing. See figure below.



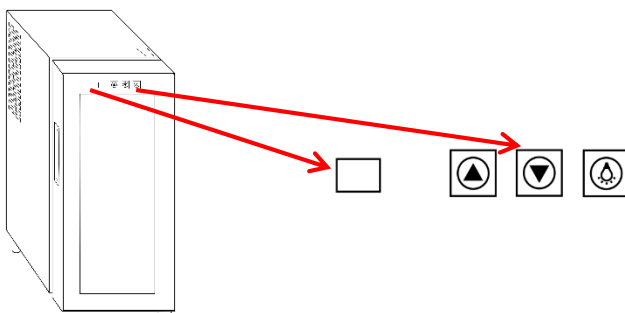
- Plug in the cooler and adjust the temperature to the required level by the temperature adjustment buttons. Close the door.
- Leave the appliance for a minimum of 3 hours for the correct temperature to be reached before placing bottles inside.

# Usage Information

## Thermostat Setting

**Note:** The temperature of the freshly stored bottles and how often the door is opened affects the temperature in the compartment. If required, change the temperature setting.

- When you first switch on the appliance, to enable suitable cooling, the appliance should work 24 hours continuously until it cools down to sufficient temperature.
- During this time do not open the door frequently or place a lot of bottles inside the appliance.
- If the unit is switched off or unplugged, you must allow at least 5 minutes before restarting or re-plugging the unit.

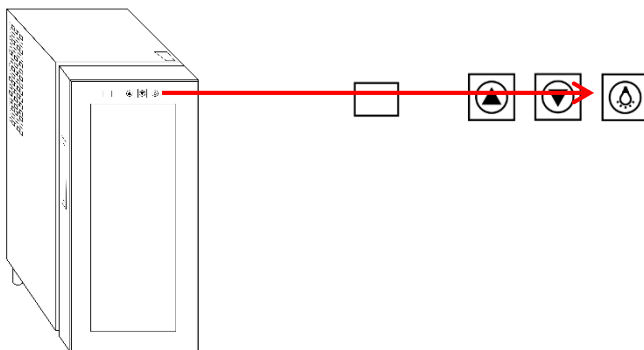


- **Temperature selection** - The temperature of the appliance is controlled manually by the temperature adjustment arrow buttons. To alter the temperature, press the up or down arrow on the control panel. The LED display will increase or decrease by one degree at a time.
- The appliance has a temperature range of 8°C - 18°C.
- Your appliance is designed to operate in the ambient temperature intervals stated in the associated standards, according to the climate class stated on the information label. We do not recommend operating your cooler out of the stated temperatures, as the appliance may not operate to its optimum level.

# Usage Information

## Interior light

- The appliance has an interior light and this can be switched on and off, by pressing the light switch that is located next to the temperature adjustment buttons.



## Shelves

- Any of the shelves can be removed, to accommodate larger bottles.
- Removing a shelf - Remove all of the bottles from the shelf that you want to remove. Lift the shelf upwards and then gently pull the shelf away from the appliance.
- Replacing a shelf - Place the shelf back into a supporting guide slot and push it back as far as it will go.

**Important:** Whilst the cooler can store larger bottles, you must make sure that they do not prevent the door from shutting properly.

- Always check that you can close the door without it touching or hitting any of the bottles, before shutting it.
- When loading several beverages at once, it will take longer for the appliance to cool the individual bottles or cans.

# Cleaning and Maintenance

- Disconnect the appliance from the power supply before cleaning.
- Do not pour water directly over or on the appliance.
- The compartment should be cleaned periodically using a solution of bicarbonate of soda and lukewarm water.
- Do not use abrasive products, detergents or soaps. After cleaning wipe down with a damp clean cloth.
- **Note:** Reconnect to the power after you have dried your hands.

**Do not use sharp metal tools as it may damage the appliance.**

**Do not use an electrical heater, this may cause an electric shock.**

## Bulb Replacement

Bulb is not replaceable, please contact customer services or your retailer.

## Important Notes:

- If you do not use your appliance for a long period of time, e.g. when on summer holidays unplug it. Clean and leave the door open to prevent humidity and bad odours.

# Reversing the Door

The doors cannot be reversed

# Troubleshooting

Problem	Solution
The appliance doesn't work	Check that the appliance is switched on.
	Check that there has not been a power cut.
	Check that the plug is not faulty.
	Check that the fuse has not blown.
	Check that the voltage is correct for the appliance.
The temperature inside the appliance is not cold enough	Check that there are not too many bottles in the appliance.
	Check that the temperature is set to a suitable temperature.
	Check that the appliance is not placed in direct sunlight, or too near to a heating source.
	Check that the ambient temperature is within the operation limits of the appliance.
	Opening the doors frequently will also reduce the temperature within the appliance.
	Check that the door has not been left open or check that the door gasket is clean and undamaged.
The temperature within the appliance is too cold.	Increase the working temperature
The inner surfaces of the appliance are wet	Caused by condensation - dry the inside of the appliance.
The outer surfaces of the appliance are wet	Caused by condensation - dry the outer of the appliance carefully.
Unusual noises	Check that the appliance is on a flat, level surface and is stable.
	Check the spacing's around the appliance and ensure it is not touching other items.

# Troubleshooting

Problem	Solution
Smell/odour	Check that no bottles have leaked or any stagnant liquid is at the bottom of the appliance. Clean if required.



Russell Hobbs



# Guarantee

This product is guaranteed for 12 months from the date of the original purchase. If any defect arises due to faulty materials or workmanship you must contact customer service or your retailer with the original proof of purchase so a replacement or refund can be arranged.

Refund or replacement is at the discretion of manufacturer or retailer.

## **The following conditions apply:**

- Customer service or your retailer will require a valid proof of purchase at the point of replacement or refund.
- The product must be installed and used in accordance with the instructions contained in this instruction guide and any other instructions for use which has been supplied.
- It must be used for domestic purposes only and for its intended use.
- This guarantee does not cover wear and tear, damage, misuse or consumable parts.

**This does not affect your statutory rights.**

Imported by  
**G2S LIMITED**  
**WIGAN**  
**WN2 4AY**

# Technical Specification

Model number	RH12WC3
Rated Voltage	220-240V/50Hz
Capacity (litres)	12 bottles (75cl)/33 litres
Dimensions (CMs):	(H)61.6 x (W)25.2 x (D)51.5

Notes:



Russell Hobbs

For Customer Services & Spare Parts  
please call **0345 208 8750**  
or visit us at  
**<https://mda.russellhobbs.com>**



This symbol is known as the 'Crossed-out wheellie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment. For your nearest disposal facility contact you local council, or ask your retailer for details.

We reserve the right, due to possible changes to design, to alter the instruction manual without prior notice.



**Russell Hobbs**

20

**Revision 3**