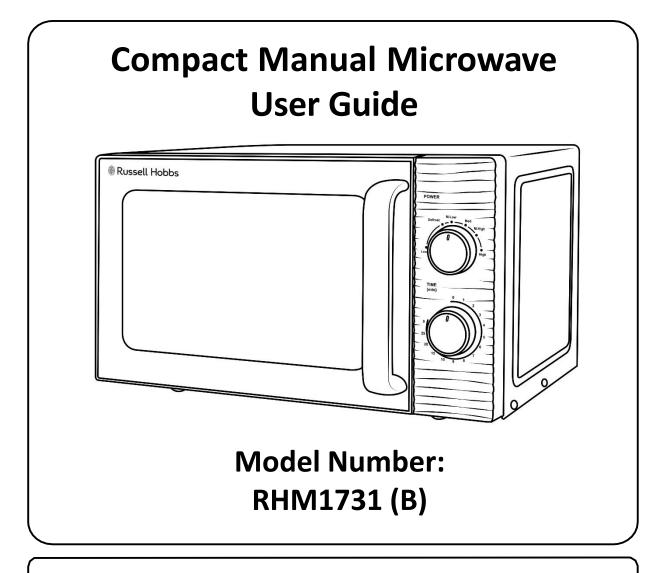


#### At the heart of your home



For Customer Services & Spare Parts please call **0345 209 7461** Or visit us at **http://mda.russellhobbs.com** 

### PLEASE RETAIN FOR FUTURE REFERENCE

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### IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

#### WARNING:

- This appliance is intended to be used in the household and general domestic applications. It is not intended to be used in industrial or commercial applications.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervised.
- If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.
- It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
- Liquids and other foods must not be heated in sealed containers since they are liable to explode.

- A minimum clearance of 7.5cm is required between the oven and any adjacent walls. Leave a minimum clearance of 30cm above the oven.
- Use only cookware and utensils that are approved for use in a microwave oven.
- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- This microwave is intended for heating food and beverages only. The drying of food or clothing and heating of warming pads, wheat bags, slippers, sponges, damp cloth and similar is extremely dangerous and may lead to risk of injury, ignition or fire.
- If materials inside the oven smoke or catch fire, keep the oven door closed to stifle the flames, turn the oven off at the wall switch, or shut the power off at the fuse or circuit-breaker panel. If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.

- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns. Do not heat baby bottles with the teat left on. Remove it if replacing the bottle back into the oven.
- Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- The oven should be cleaned regularly and any food deposits removed.
- Failure to maintain the oven in a clean condition, especially if liquid is left under the turntable, could lead to deterioration of the surface that will adversely affect the life of the appliance that may result in a hazardous condition.
- The microwave oven should be used freestanding only and must not be built-in or used in a cabinet
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- To avoid fire, electric shock, or injury, never immerse the microwave, cord, or plug in water or liquid.
- Do not use attachments not recommended by the manufacturer. Only use thermometers approved for use in microwaves.
- The appliance and its accessible parts may become hot during use. Care should be taken to avoid touching heating elements.
- Do not leave the microwave oven unattended while you are using it.
- Do not use the microwave when it is empty. This could damage the oven.
- Do not use metal pans, dishes with metal handles or anything with a metal trim inside the microwave. Do not use paper covered wire twist-ties on plastic bags.
- <u>Never</u> put objects into the openings on the outer case.
- Food containing a mixture of fat and water (for example, stock) should stand for 30 to 60 seconds in the oven after it has been turned off. This is to allow the mixture to settle and to prevent it from bubbling when a spoon is placed in it, or a stock cube is added.

- When heating or cooking food or liquid, remember that there are certain foods (such as, jam, Christmas pudding, and mincemeat) which heat up very quickly.
- Do not cook any food surrounded by a membrane, such as egg yolks, potatoes, chicken livers, sausages, ready meals and so on without piercing them several times with a fork.
- Do not try to deep-fry foods in this microwave oven.
- Do <u>not</u> overcook food.
- Please remember that as food or liquids heat up, they will release steam or may be spitting. Never cover any container fully, always leave a gap for steam to escape.
- Do <u>not</u> use plastic containers when heating or cooking foods that contain a lot of fat or sugar.
- Always have the glass tray and turntable support in place when using the microwave oven.
- Do not cook food directly on the glass tray. Put food on a suitable plate or in a bowl before putting it in the oven.

- When using the grill rack and baking tray, be aware that these will become HOT during cooking as they aren't heatproof. Please use suitable oven gloves when removing these.
- Do not use melamine dishes as they contain a material which will absorb microwave energy. This may cause the dishes to crack or burn, and will slow down the cooking speed.
- Do not use the microwave oven for heating utensils, plates or dishes.
- Do not cook using a container with a restricted opening, such as bottles, as they may explode.
- Before you clean your microwave oven, turn it off and unplug it.
- Keep the inside of the oven clean. When food or liquids stick to the oven walls, wipe with a damp cloth. We recommend that you do not use harsh detergent or abrasives.

- On the right hand wall of the cavity is the wave guide cover, microwaves are passed through this to enable your food to cook. It is important that this wave guide cover is kept clean at all times. To do this wipe with mild detergent and water, then dry.
- You should clean the outside of the oven with a damp cloth. Do not allow water to seep into the ventilation openings.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- If steam builds up inside or around the outside of the oven door, wipe with a soft cloth. This may happen when the microwave oven is used in humid conditions.
- Regularly remove the glass turntable to clean it, wash it in warm soapy water or a dishwasher. Regularly clean the turntable support and oven floor. Simply wipe the bottom surface of the oven with mild detergent and water, then dry. You can wash the turntable support in mild soapy water.

### READ CAREFULLY AND KEEP FOR FUTURE REFERENCE WARNING:

This appliance is a Group 2 Class B equipment. Group 2 equipment: group 2 contains all ISM RF equipment in which radio-frequency energy in the frequency range 9 kHz to 400 GHz is intentionally generated and used or only used locally, in the form of electromagnetic radiation, inductive and/or capacitive coupling, for the treatment of material, for inspection/analysis purposes, or for transfer of electromagnetic energy. Class B equipment is equipment suitable for use in locations in residential environments and in establishments directly connected to a low voltage power supply network which supplies buildings used for domestic purposes.

# ABOUT YOUR MICROWAVE

#### Thank you for purchasing your Russell Hobbs microwave oven.

The Russell Hobbs RHM1731 has been designed with style and practicality in mind. This attractive appliance is simple and easy to use with its 700 watts of microwave power, providing you quick and convenient cooking in your home. With two simple control dials, you simply set your desired power level & time, and the microwave cooks your food to perfection.

The Russell Hobbs RHM1721 has a 17 litre cavity capacity, which comfortably fits a standard dinner plate and the glass turn-table is removable for easy cleaning, and is dishwasher safe.

Additional features of the RHM1721 Russell Hobbs microwave include 5 microwave power levels to choose from, so you can ensure all your food is cooked to the perfect temperature. It also has a useful defrost setting, so your frozen foods can be defrosted quick and easy.

# ABOUT YOUR MICROWAVE

#### How do microwaves work?

Microwaves are high-frequency electromagnetic waves similar to radio waves. While radio waves may vary in length from one metre to many kilometres, microwaves are very short (less than 12.5 centimetres.)

Microwaves do not make any heat themselves but cause water molecules in food to vibrate.

This vibration produces heat that cooks the food. This is why your food will come out of the microwave piping hot, when your utensils inside the oven stay much cooler. The microwaves do not stay in the air or in the food when you open the microwave oven door.

The microwave oven will work using an ordinary household electrical socket. Inside the microwave oven is the magnetron, which turns the electrical energy into microwaves.

Microwaves cannot travel through metal, so the inside of the oven is lined with metal. The door is lined with a fine metal mesh which stops microwaves getting through. This means that when the microwave oven door is shut, there is no possibility that microwaves can be released.

## **PRODUCT INFORMATION**

Rated Voltage	230-240V/50Hz
Rated Input Power (Microwave)	1200W
Rated Output Power (Microwave)	700W
Oven Capacity (litres)	17*
Turntable Diameter	24.5cm
External Dimensions (H x W x D)	26.2 x 45.2 x 35.5 (cm)
Net Weight; Approx	10.7Kg
Number of Power Levels	5 + defrost
Accessories Included	Turntable coupling Turntable roller ring Glass turntable

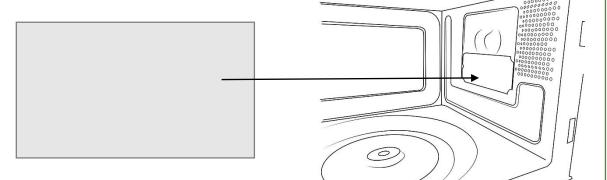
\*Internal volume is calculated by measuring maximum width, depth and height. Actual capacity for holding food is less.

#### Produced for: G2S Limited Wigan WN2 4AY

# UNPACKING THE MICROWAVE

#### Before you use your microwave oven

1. Remove all the packaging. **Do not** remove the large piece of mica board from the right hand side of the cavity wall (Refer to the below image). This is called a wave-guide cover and allows the microwaves to pass through to cook the food.



Please ensure you keep this cover clean at all times by wiping with a damp cloth. Do not remove/place in a dishwasher.

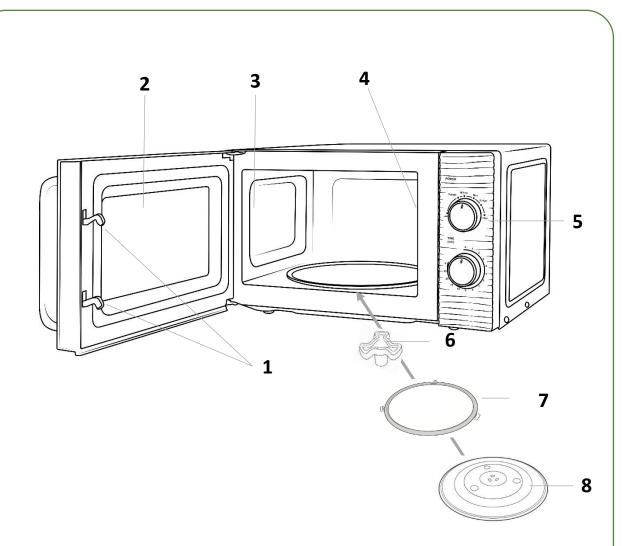
- 2. Check the oven after unpacking for any visual damage such as:
  - A misaligned door
  - Damage to the door
  - Dents or holes in the door window and screen
  - Dents in the inside

If you can see any damage **do not use the oven, please contact our Customer Services on 0345 209 7461.** 

This microwave oven must be put on a horizontal surface that is strong enough to support its weight.

The oven must be placed away from high temperatures and steam. Do not put anything on the top of the microwave oven.

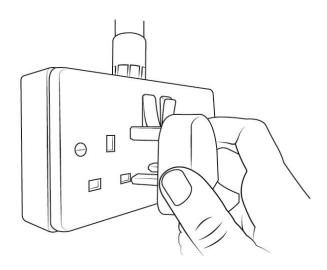
### **PRODUCT OVERVIEW**



- Safety interlock latches 5. Control panel dials 1.
- Door assembly and 2. window
- **Oven cavity** 3.
- Wave guide cover (do 4. not remove)
- **Turntable coupling** 6.
- **Roller ring** 7.
- 8. **Glass turntable**

# **MICROWAVE OVEN INSTALLATION**

- Place the oven as far away from radios and televisions as possible. Using the oven may cause interference with the reception.
- Plug the oven into a suitable 13 amp mains socket, make sure the voltage is the same as on the rating label (do not use extension cables or mains socket adaptors.)



- The microwave oven should be used freestanding only and must not be built-in or used in a cabinet.
- Select a level surface that provides enough space for the outlet vents.

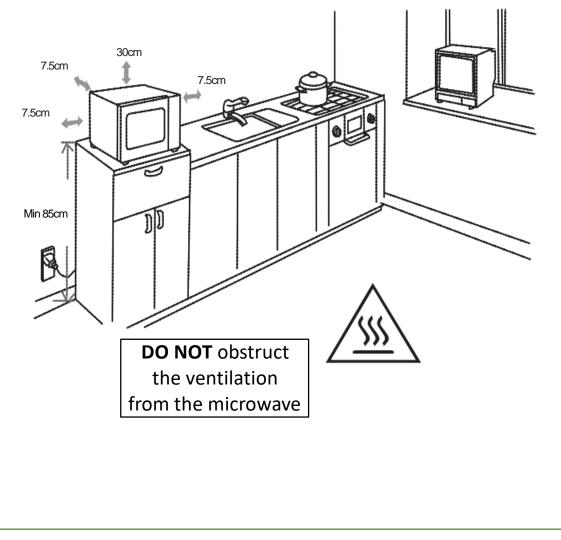
# **MICROWAVE OVEN INSTALLATION**

The minimum installation height is 85cm.

A minimum clearance of 7.5cm is required between the oven and any adjacent walls. Leave a minimum clearance of 30cm above the oven.

#### WARNING:

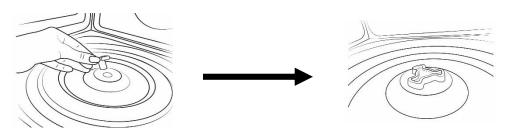
**DO NOT** install the oven over a cooker or other heat or steam producing appliance as this will damage the microwave oven.



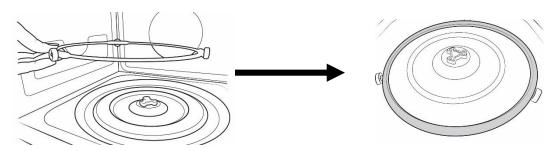
# **TURNTABLE INSTALLATION**

- Before first use, check that any securing tape and all packaging has been removed from the glass tray and turntable ring assembly.
- These parts must never be restricted from rotating.
- <u>Never</u> place the glass tray upside down.
- To assemble the turntable, follow the steps below in number order.

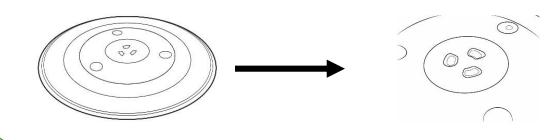
STEP 1) The turntable coupling should slot into the centre of microwave



STEP 2) The turntable ring slots into the indents in the microwave base

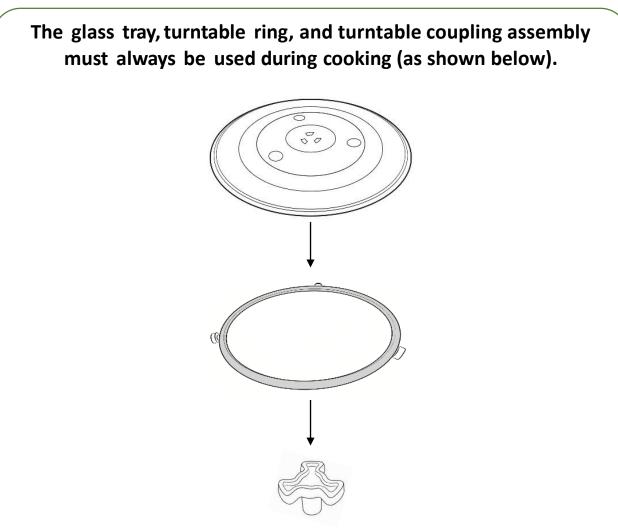


STEP 3) The glass tray should align with the turntable coupling



18 ® Russell Hobbs

## **TURNTABLE INSTALLATION**

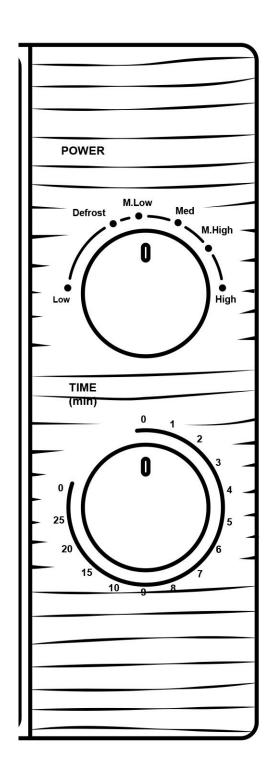


• <u>Do not</u> place the food directly onto the glass tray, always place on or in suitable microwaveable cookware.

#### Please check that crockery is microwave safe before using.

 If the glass tray or turntable ring assembly has been damaged in any way, please contact our Customer Services on 0345 209 7461.

### CONTROL PANEL



#### **POWER DIAL**

There are 6 power levels including a defrost function, selected using the power control dial.

The lower the power setting, the slower the microwave will heat the food. Make sure you follow guidelines on packaging when selecting a setting.

To defrost food, set the arrow on the dial to 'DEFROST'.

#### TIME DIAL

Turn the dial clockwise to increase the time set. You can set your cooking time for up to 30 minutes.

The line on the dial will indicate how many minutes you have selected. When the time has ran out, the microwave will produce a 'ping' noise to alert you that cooking has completed.

#### Important note:

To cook for less than 2 minutes, turn the TIMER dial past 2 minutes and then return it to the time required

# HOW TO USE THE MICROWAVE

- Put the food to be cooked or defrosted in a suitable microwave safe container, cover the food with a suitable cover or with microwave safe cling film (pierce the film with a fork).
- Put the container into the microwave oven and close the door.
- Choose the power level you want by turning the **POWER** dial.
- Choose the cooking time in minutes by turning the **TIME** dial. Follow the manufacturers guidelines on the pack. The maximum time is 30 minutes.
- If you want to cook for a time less than 2 minutes, turn the TIME dial past 2 minutes and then return it to the time required.
- As soon as the timer has been set the microwave will start to cook or defrost the food.
- Cooking or defrosting can be interrupted at any time to stir or check the food cooking progress, by opening the door. The microwave oven will automatically continue the cycle with the remaining time, when the door is closed.
- After the cooking time is finished, a bell will sound and the microwave oven will automatically turn off.
- Allow the food to stand for 30 seconds to 1 minute and stir any liquids before serving.
- If there is time remaining on the dial, rotate the dial back to '0'. The microwave bell will sound.

POWER	Equivalent Power
Low	20%
Defrost	42%
M.Low	52%
Med	73%
M.High	88%
High	100%

WARNING: Do not use the oven when empty or for warming plates. Always keep the oven cavity, door assembly and waveguide cover clean

## **COOKING TIPS**

#### **Defrosting tips**

Microwaves penetrate around 4cm into most food. To maximize defrosting effectiveness follow the below guidelines:

**1.** For thick foods, turn regularly during operation in order to defrost evenly.

2. If food weighs over 500g, it is advised to turn at least 2 times.

**3.** Defrosted food should be consumed as soon as possible, it is not advisable to put back into the fridge or freeze again.

**Cooking tips** - The following may affect cooking results:

#### Food arrangement

If possible, thicker bits of food should be placed around the outside of the dish and the thinner parts toward the centre, spread out as evenly as possible. Do not overlap food if possible as this could result in uneven cooking results.

#### Cooking time

If you are unsure of cooking times it is advisable to start with a short cooking time and monitor cooking progress before adding further time. Overcooking could lead to a risk of fire. Ensure food is cooked thoroughly before consuming.

#### Cooking food evenly

Foods such as meat should be turned frequently to ensure more even cooking results. If the food is liquid based, stirring during the cooking time is advisable.

#### Allow standing time

When the microwave has stopped cooking, leave the food to rest for an adequate length of time to allow for cooking completion and cooling.

# **CLEANING THE MICROWAVE**

- Before you clean the oven, turn it off and unplug it.
- Keep the inside of the oven clean. When food or liquids stick to the oven walls, wipe with a damp cloth. We recommend that you do not use harsh detergent or abrasives.
- On the right hand side wall of the cavity is the wave guide cover, microwaves are passed through this to enable your food to cook. It is important that this wave guide cover is kept clean at all times. To do this wipe with mild detergent and water, then dry.
- You should clean the outside of the oven with a damp cloth. **Do not allow water to seep into the ventilation openings.**
- **Do not allow the control panel to become wet.** Clean with a soft, damp cloth. Do not use detergents, abrasives or spray-on cleaners on the control panel.
- If steam builds up inside or around the outside of the oven door, wipe with a soft cloth. This may happen when the microwave oven is used in humid conditions.
- Regularly remove the glass turntable to clean it, and wash it in warm soapy water. Regularly clean the turntable support and oven floor. Simply wipe the bottom surface of the oven with mild detergent and water, then dry. You can wash the turntable support in mild soapy water.
- When removing the turntable support of the oven, make sure you put it back properly.
- If the inside of the oven smells, put a cup of water with the juice and skin of one lemon in a deep microwave bowl. Microwave it for three minutes, wipe thoroughly and then dry with a soft cloth.
- Failure to maintain the oven in a clean condition, especially if liquid is left under the turntable, could lead to deterioration of the surface that will adversely affect the life of the appliance that may result in a hazardous condition.



#### WARNING: To reduce the risk of personal injury, always unplug the microwave before performing maintenance or trouble shooting checks.

The microwave oven may cause interference to your radio, TV or similar equipment. If this happens, you can stop the interference by moving the radio, TV or equipment as far away from your microwave oven as possible.

Problem	Potential reason	Potential solution
lf the microwave doesn't work	1. Microwave is not plugged in	Make sure the plug is plugged in securely into the mains and the plug is switched on. If it is not, remove the plug from the socket, wait 10 seconds and plug it in again securely.
	2. Plug is not working	The plug socket that the microwave is plugged into may have become faulty. Plug the microwave into another known good plug socket, ensure that the socket is turned on and check if the microwave now works.
	3. The plug has a blown fuse or the mains circuit has a blown fuse/tripped fuse	Check the plug for a blown circuit fuse or a tripped main circuit breaker. If these seem to be working properly, test the socket with another appliance.
	4. Microwave has developed a fault	Contact customer services to talk through the problem to see if any solution for the fault can be found. If not and the product is within its warranty period, then the microwave should be returned to the retailer it was purchased from for a replacement or refund.
If the	1. Door is not closed	Make sure the door is securely closed. Otherwise, the microwave will not engage or operate.
microwave power will not work	2. The power has not been set/the timer dial has not been turned	Set the microwave power by turning the 'Power' dial. Turn the time dial to the required time and the microwave should start
Not heating	Magnetron not working	The component that produces the microwaves is called a magnetron, if food is not being heated or is 'luke' warm then it is likely this component has developed a fault. If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.

Problem	Potential reason	Potential solution
Sparking	1. Burnt on food debris	Spillages or splashes can burn and catch fire, all food that is put into the microwave should be appropriately covered. All spillages or splashes must be cleaned, and all areas of microwave cleaned after each use. Burnt on food debris in the microwave, on the wave guide and the behind the wave guide can cause the microwave to 'spark'. This is because burnt on debris can be focused on by the microwaves and spark. Microwaves must be thoroughly cleaned after every use to ensure no food is burnt on to any part of the microwave.
	2. Metal or foil	No metal or foil should be put inside a microwave as it can cause 'sparking' which can damage the microwave. The only metal accessories that should be used inside the microwave are the ones supplied by the manufacturer.
	3. Pressure build up in food	Food with none porous skins (potatoes for example), must be pierced to allow steam to escape. As the build up of pressure can cause food to burst and create a 'fire hazard'.
Heat spots	Operated empty or with no moisture	Microwaves cannot be run empty, microwaves need moisture to operate correctly. If microwaves are operated empty or are used to heat up plates (this is not permitted), the microwaves can focus on a single point inside the microwave. This can cause a heat spot, which can cause the area to become deformed, warped or start to melt. If microwaves are operated empty or to heat up foreign objects this will void the warranty.

Problem	Potential reason	Potential solution
Condensation or excess water	1. Food that is being cooked	By the very nature of how a microwave works, it 'excites' the water molecules in the food it is heating, causing them to move about and generate heat from within the food. Often when the food heats up it reaches the point where steam is released. Dependent on the food type being heated (and its water content level), the length of time being heated for – and so the amount of steam generated – it is inevitable that some of the steam will condense and form back into water droplets within the microwave cavity. This can usually be found on the inner walls or most commonly on the back of the glass door. If not cleaned up, these droplets can start to form small 'pools' of water.
	2. Cooling vents covered	Cooling vents allow the heat and steam to escape from the microwave. These cannot be covered as it can cause excessive water to settle inside the microwave or the microwave to overheat. The installation instructions in the instruction manual must be followed or the warranty will be void.
Paint damage/ peeling	Maintenance	If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.
Light not working	Bulb not working	Due to the construction of microwaves and certain 'dangerous' components inside, the light bulb can only be changed by a qualified service engineer. If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement
Over heating	Cooling vents covered	Cooling vents allow the heat and steam to escape from the microwave. These cannot be covered as it can cause excessive water to settle inside the microwave or the microwave to overheat. The installation instructions in the manual must be followed or the warranty will be void.
Too noisy	1. Glass turntable fitted incorrectly	Check that the glass turntable has been placed correctly on the turntable and is not hitting the walls/doors of the microwave during operation.
	2. Dishes/plate are too large for the microwave	Check that the dishes/plates are the correct size for the microwave and that they are not hitting the walls/door of microwave during operation.

Problem	Potential reason	Potential solution
Door not shutting/ locking	1. Glass turntable fitted incorrectly	Check that the glass turntable has been placed correctly on the turntable and is not stopping the door from shutting correctly.
	2. Latches have become deformed	If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.
Turntable not rotating	1. Turntable coupling not fitted or tape not removed	Check that the turntable coupling is fitted correctly and the transportation tape has been removed.
	2. Turntable roller ring not fitted or fitted incorrectly	Check that the coupling has be placed under the turntable and that it is position correctly.
	3. Glass turntable fitted incorrectly	Check that the glass turntable has been placed correctly on the turntable.
	4. Turntable has developed a fault	If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.

## **GUARANTEE & CUSTOMER SERVICES**

At Russell Hobbs, we take all our customer feedback seriously.

#### Feel free to contact our Customer Service Team on

#### 0345 209 7461 who will be more than happy to assist you.

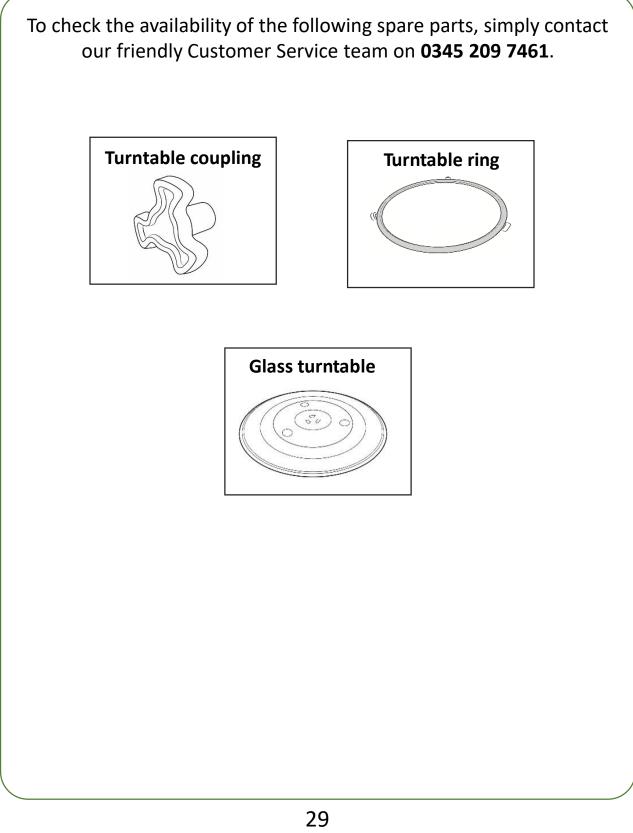
This product is guaranteed for **12 months** from the date of the original purchase. If any defect arises due to faulty materials or workmanship, the faulty product must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

#### The following conditions apply:

- The product must be returned to the retailer with the original proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide and any other instructions for use which are supplied.
- It must be used for domestic purposes only and for its intended use.
- This warranty does not cover wear and tear, damage, misuse or consumable parts.

### **SPARE PARTS**



### **CONNECTION TO THE MAINS SUPPLY**

#### WARNING- THIS APPLIANCE MUST BE EARTHED

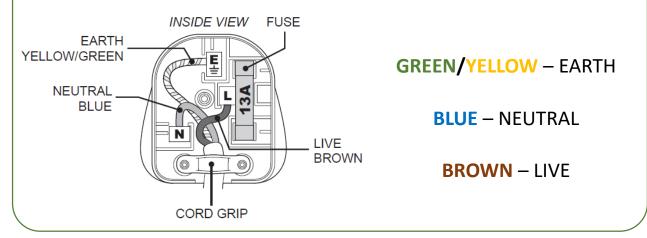
This appliance is designed to operate from a mains supply of  $230-240V^{\sim}$  50Hz.

Check that the voltage marked on the product corresponds with your supply voltage.

This product is fitted with a moulded 13A plug complying with BS1363. If this plug is unsuitable or needs to be replaced, refer to customer services as it should only be replaced by a qualified engineer.

To replace the 13amp fuse, remove the plug from the socket, remove the fuse cover near the pins of the plug, remove the fuse and replace with 13amp fuse. Refit the fuse cover and plug the unit back into the power supply.

Important: The wires in the mains lead are coloured in accordance with the following code:



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# **CONNECTION TO THE MAINS SUPPLY**

#### For UK use only – PLUG

- As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:
- The **GREEN/YELLOW** wire is the EARTH and must be connected to the terminal which is marked with the letter E or by the earth symbol or coloured **GREEN** or **GREEN/YELLOW**.
- The **BLUE** wire is the NEUTRAL and must be connected to
- the terminal marked with the letter N or coloured **BLACK**.
- The **BROWN** wire is the LIVE wire and must be connected to
- the terminal marked with the letter L or coloured **RED**.
- Always ensure that the plug cord grip is fastened correctly.
- If a 13A (BS1363) fused plug is used it must be fitted with a 13amp fuse conforming to BS1362 and be BSI or ASTA approved.

If the fuse cover is lost the plug must not be used until a replacement is obtained from an electrical supplier.

If you need to remove the plug, cut it from the mains lead and dispose of it. NEVER attempt to re-use this plug or insert it into a socket outlet, as there is a very great risk of electrical shock. For Customer Services & Spare Parts please call: **0345 209 7461** 

Or visit us at http://mda.russellhobbs.com

### Revision 1



This symbol is known as the 'Crossed-out wheelie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment. For your nearest disposal facility, visit www.recycle-more.co.uk or ask in store for details.

We reserve the right, due to possible changes to design, to alter the instruction manual without prior notice.