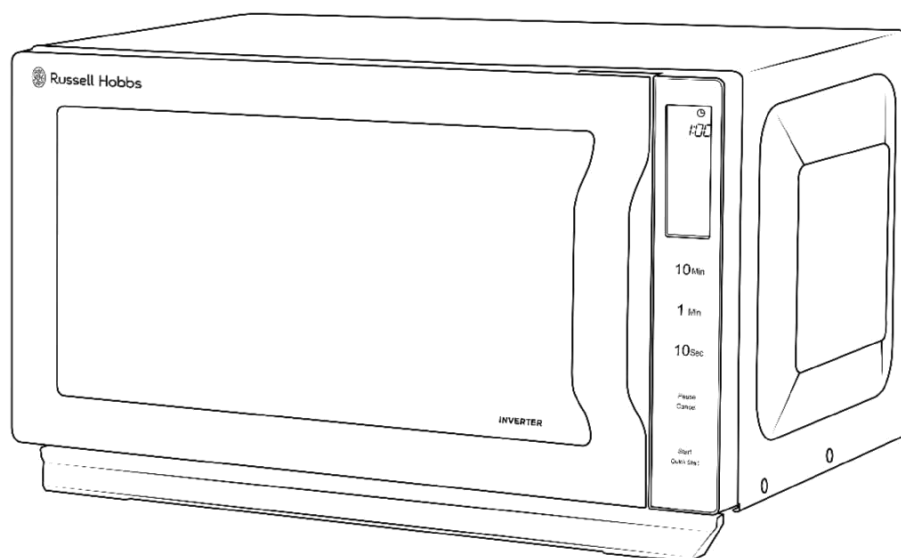




Russell Hobbs

At the heart of your home

Family Flatbed Inverter Microwave User Guide



**Model Number:
RHVM901**

For Customer Services & Spare Parts please call **0345 209 7461**
Opening times: Monday - Friday 8am – 8pm & Saturday 9am – 1pm

PLEASE RETAIN
FOR FUTURE REFERENCE

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SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- This appliance is intended to be used in the household and general domestic applications. It is not intended to be used in industrial or commercial applications.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervised.
- If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.
- It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
- Liquids and other foods must not be heated in sealed containers since they are liable to explode.



SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- A minimum clearance of 7.5cm is required between the oven and any adjacent walls. Leave a minimum clearance of 30cm above the oven.
- Use only cookware and utensils that are approved for use in a microwave oven.
- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- This microwave is intended for heating food and beverages only. The drying of food or clothing and heating of warming pads, wheat bags, slippers, sponges, damp cloth and similar is extremely dangerous and may lead to risk of injury, ignition or fire.
- If materials inside the oven smoke or catch fire, keep the oven door closed to stifle the flames, turn the oven off at the wall switch, or shut the power off at the fuse or circuit-breaker panel. If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.



SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns. Do not heat baby bottles with the teat left on. Remove it if replacing the bottle back into the oven.
- Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- The oven should be cleaned regularly and any food deposits removed.
- Failure to maintain the oven in a clean condition, especially if liquid is left under the turntable, could lead to deterioration of the surface that will adversely affect the life of the appliance that may result in a hazardous condition.
- The microwave oven should be used freestanding only and must not be built-in or used in a cabinet
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- To avoid fire, electric shock, or injury, never immerse the microwave, cord, or plug in water or liquid.
- Do not use attachments not recommended by the manufacturer. Only use thermometers approved for use in microwaves.
- The appliance and its accessible parts may become hot during use. Care should be taken to avoid touching heating elements.
- Do not leave the microwave oven unattended while you are using it.
- Do not use the microwave when it is empty. This could damage the oven.
- Do not use metal pans, dishes with metal handles or anything with a metal trim inside the microwave. Do not use paper covered wire twist-ties on plastic bags.
- Never put objects into the openings on the outer case.
- Food containing a mixture of fat and water (for example, stock) should stand for 30 to 60 seconds in the oven after it has been turned off. This is to allow the mixture to settle and to prevent it from bubbling when a spoon is placed in it, or a stock cube is added.



SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- When heating or cooking food or liquid, remember that there are certain foods (such as, jam, Christmas pudding, and mincemeat) which heat up very quickly.
- Do not cook any food surrounded by a membrane, such as egg yolks, potatoes, chicken livers, sausages, ready meals and so on without piercing them several times with a fork.
- Do not try to deep-fry foods in this microwave oven.
- Do not overcook food.
- Please remember that as food or liquids heat up, they will release steam or may be spitting. Never cover any container fully, always leave a gap for steam to escape.
- Do not use plastic containers when heating or cooking foods that contain a lot of fat or sugar.
- Do not cook food directly on the flatbed. Put food on a suitable plate or in a bowl before putting it in the oven.



SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- Do not use melamine dishes as they contain a material which will absorb microwave energy. This may cause the dishes to crack or burn, and will slow down the cooking speed.
- Do not use the microwave oven for heating utensils, plates or dishes.
- Do not cook using a container with a restricted opening, such as bottles, as they may explode.
- Before you clean your microwave oven, turn it off and unplug it.
- Keep the inside of the oven clean. When food or liquids stick to the oven walls, wipe with a damp cloth. We recommend that you do not use harsh detergent or abrasives.



SAFETY INSTRUCTIONS

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

- You should clean the outside of the oven with a damp cloth. Do not allow water to seep into the ventilation openings.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- If steam builds up inside or around the outside of the oven door, wipe with a soft cloth. This may happen when the microwave oven is used in humid conditions.
- Regularly clean the flatbed and oven floor. Simply wipe the bottom surface of the oven with mild detergent and water, then dry.



ABOUT YOUR MICROWAVE

Thank you for purchasing your Russell Hobbs microwave oven.

The Russell Hobbs RHVM901 microwave has a sleek black housing with stainless steel details, sure to make a statement in your home. The concealed handle looks stylish and modern whilst reducing fingerprints on the mirrored door. With an impressive 22 litre capacity and 5 power levels, this microwave is perfect for your family. This freestanding microwave also comes with non-slip feet for your peace of mind about safety.

The RHVM901 has intelligent Inverter technology, allowing you to make the most of your microwave. Inverter microwaves are more energy efficient which give you greater versatility over temperature settings and therefore not only can you heat and defrost your food, you can also keep your food warm in the microwave without overcooking it and slow cook meats too.

What is more, this microwave is a Flatbed microwave and therefore has no internal plate. Not only does this make the microwave easier to clean, it also provides a more thorough and even cooking temperature, ensuring your food is delicious every time.

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ABOUT YOUR MICROWAVE

How do microwaves work?

Microwaves are high-frequency electromagnetic waves similar to radio waves. While radio waves may vary in length from one metre to many kilometres, microwaves are very short (less than 12.5 centimetres.)

Microwaves do not make any heat themselves but cause water molecules in food to vibrate.

This vibration produces heat that cooks the food. This is why your food will come out of the microwave piping hot, when your utensils inside the oven stay much cooler. The microwaves do not stay in the air or in the food when you open the microwave oven door.

The microwave oven will work using an ordinary household electrical socket. Inside the microwave oven is the magnetron, which turns the electrical energy into microwaves.

Microwaves cannot travel through metal, so the inside of the oven is lined with metal. The door is lined with a fine metal mesh which stops microwaves getting through. This means that when the microwave oven door is shut, there is no possibility that microwaves can be released.

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PRODUCT INFORMATION

Rated Voltage	220V-240V~50Hz
Rated Input Power (Microwave)	1400W
Rated Output Power (Microwave)	850W- 900W
Oven Capacity (litres)	22

Produced for:
G2S Limited
Wigan
WN2 4AY



UNPACKING THE MICROWAVE

Before you use your microwave oven

1. Check the oven after unpacking for any visual damage such as:

- A misaligned door
- Damage to the door

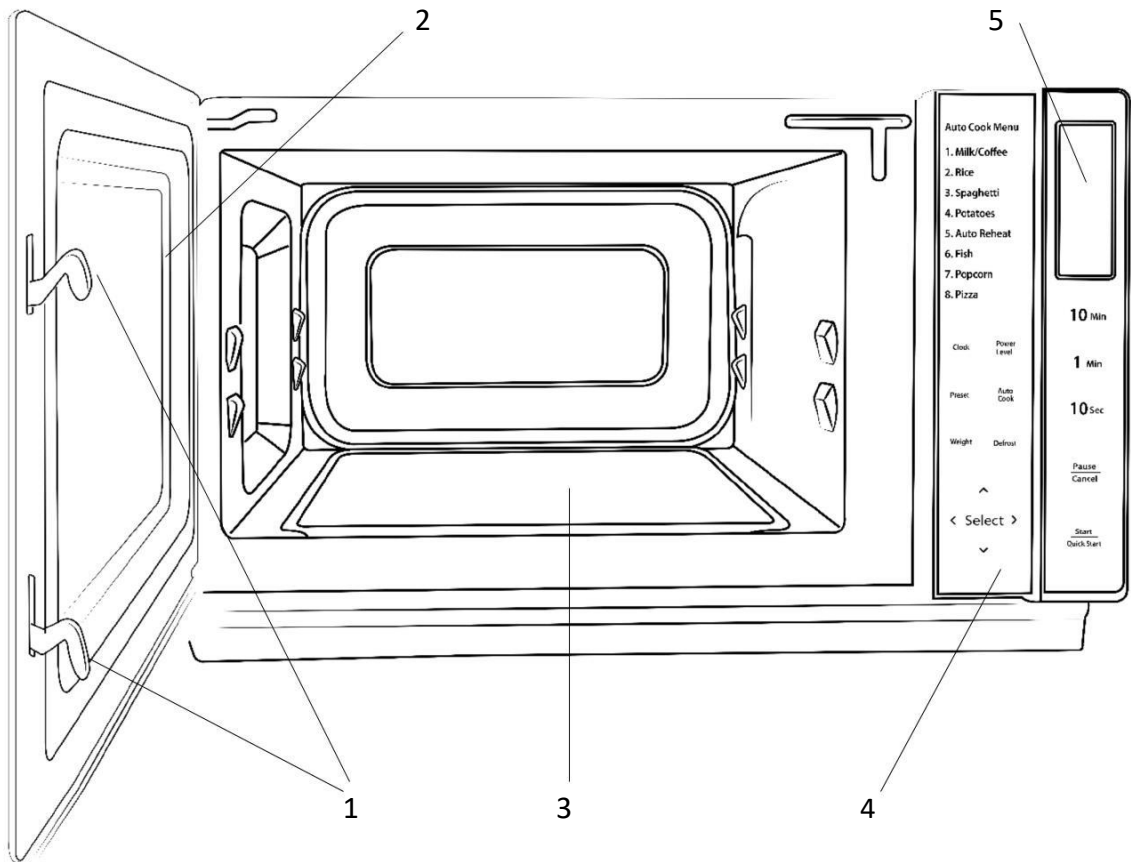
If you can see any damage **do not use the oven, please contact**

This microwave oven must be put on a horizontal surface that is strong enough to support its weight.

The oven must be placed away from high temperatures and steam. Do not put anything on the top of the microwave oven.



PRODUCT OVERVIEW

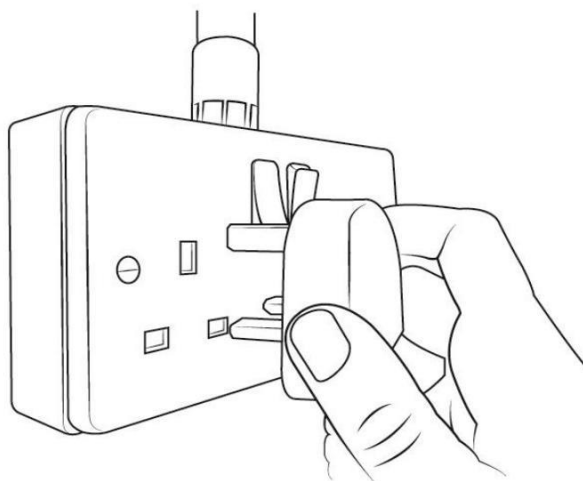


1. Door Safety Lock System
2. Oven Window
3. Flatbed
4. Control Panel
5. Display

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MICROWAVE OVEN INSTALLATION

- Place the oven as far away from radios and televisions as possible. Using the oven may cause interference with the reception.
- Plug the oven into a suitable 13 amp mains socket, make sure the voltage is the same as on the rating label (do not use extension cables or mains socket adaptors.)



- The microwave oven should be used freestanding only and must not be built-in or used in a cabinet.
- Select a level surface that provides enough space for the outlet vents.

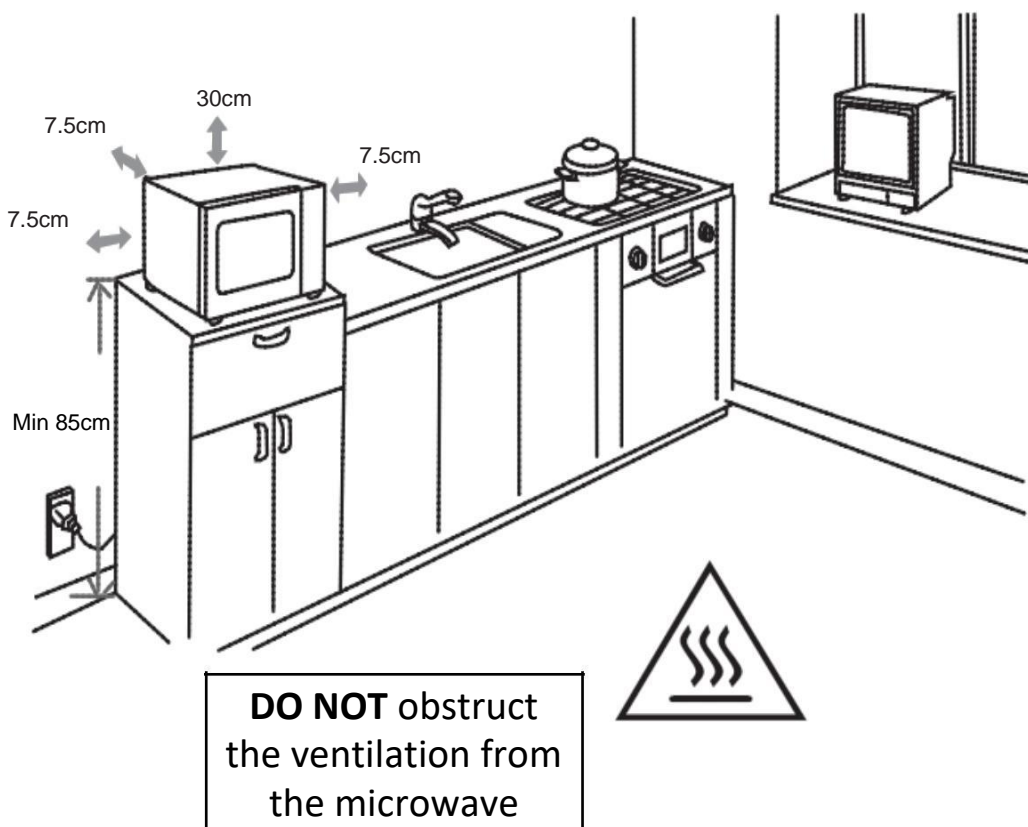
MICROWAVE OVEN INSTALLATION

The minimum installation height is 85cm.

A minimum clearance of 7.5cm is required between the oven and any adjacent walls. Leave a minimum clearance of 30cm above the oven.

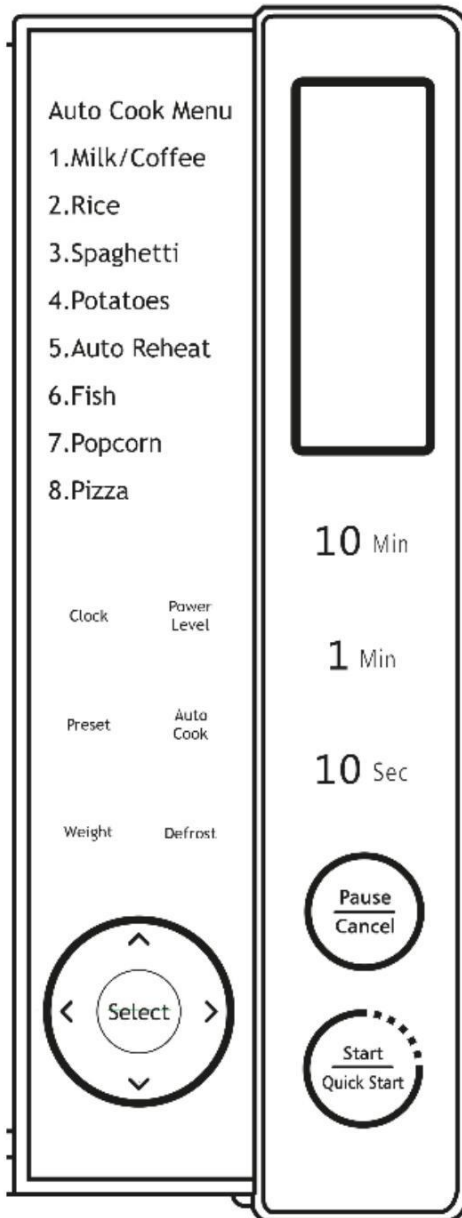
WARNING:

DO NOT install the oven over a cooker or other heat or steam producing appliance as this will damage the microwave oven.



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CONTROL PANEL



Display Window cooking time, power, action indicators, and time is displayed.

Clock use to set the time.

Power Level press this button a number of times to set a cooking power level.

Preset press to set a pre-set cooking program.

Auto Cook press this button for the auto cooking menus that is required.

Weight press to select weight of your food in defrost function.

Defrost press this button for the defrost function. Press weight to select a defrost weight; or press the '10Min', '1Min', and '10Sec' buttons to select a defrost time.

Select press to choose a menu, power or weight.

Pause/Cancel press once to pause a cooking program and twice to cancel a cooking program. Press for 3 seconds for the child lock.

Start/Quick Start press to start the microwave on full power for the 30 seconds, the time will then be increased by 30 seconds each time the button/dial is pressed. Press to start cooking program.

HOW TO USE THE MICROWAVE

Setting the clock (24 hour)

For example, if you want to set the time to 08:35 (am:)

1. Press the '**Clock**' button. The display will show '**Hr24**', and the clock symbol will be displayed.
2. Press the '**10 Min**' button until the display shows '**8:00**'.
3. Press the '**1 Min**' button until the display shows '**8:30**'.
4. Press the '**10 Sec**' button until the display shows '**08:35**'. Press the '**Clock**' button to confirm. The clock is now set.

Note:

Before setting a cooking program the clock needs to be set.

If the clock is not set, the clock will not function when powered.

During the process of clock setting, if you press '**Pause/Cancel**' button, the oven will go back to the previous status.

Microwave cooking

Once you have correctly installed the unit, turned on the power and set the clock, you are ready to start cooking.

Your microwave has 5 power levels, the lowest at 20%, then 40%, 60%, 80%, up to 100% (or full power.)

Most recipes are cooked on full power – this should be indicated on the packaging of microwavable food.

1. To select a power level, press the 'Power Level' button.
 - When pressed once the screen display will show P100.

HOW TO USE THE MICROWAVE

- When pressed twice the screen display will show P-80
 - When pressed three times the screen display will show P-60
 - When pressed four times the screen display will show P-40
 - When pressed five times the screen display will show P-20
 - When pressed six times the screen display will show P-00
2. Press the '**10Min**', '**1Min**', and '**10Sec**' buttons to set the required time.
 3. Press the "**Start/Quick Start**" button to commence cooking.
 4. Please note: 'End' will be displayed and a sound will be heard every 2 minutes until the oven door is opened or the '**Pause/Cancel**' button is pressed.

The maximum cooking time is 99 minutes and 50 seconds. Do not operate the oven empty, this can cause irreparable damage.

Pausing cooking

If you want to pause the cooking to turn over or stir the food, simply open the door, turn or stir, then close again and press the '**Start/Quick Start**' button to continue the cycle.

If you wish to stop cooking with time left on the display, take out the contents, close the door and press the '**Pause/Cancel**' button once to clear.

When the cooking process has finished 'End' will be displayed and a sound will be heard every 2 minutes until the oven door is opened or the '**Pause/Cancel**' button is pressed.

Quick start function

For quick and easy microwave cooking, you can press the '**Start/Quick Start**' dial to automatically add 30 seconds of cooking time. This can be pressed multiple times for cooking up to 10 minutes on full power. **Note:** This function does not work for defrost, auto menu, multi-stage cooking or during the cooking process.

HOW TO USE THE MICROWAVE

Weight Defrost

Note: Ensure food is thoroughly defrosted before starting the cooking process

The microwave generally penetrates 4cm into most foods. Therefore you must ensure food is thoroughly defrosted before starting the cooking process.

For even defrosting results, ensure you turn the food over during the cycle.

Defrosting generally takes longer than the cooking time of food.

Defrosted food should be consumed as soon as possible, do not put it back in the fridge or freeze again.

As an example, to defrost 400g of poultry:

1. Press the **'Defrost'** button – **'dEF'** will be displayed.
2. Press the **'Weight'** button – **'100g'** will be displayed.
3. Keep pressing the **'Weight'** button until you reach the desired weight **'400g'**; or press the **'Up Arrow'** or the **'Down Arrow'** to the required weight and then press **'Select'** to confirm.
4. To commence defrosting, close the microwave door and press the **'Start/Quick Start'** button.
5. Approximately one third of the way through the defrosting time, the oven will beep and pause. This is to allow you to turn over the food for even defrosting. Turn over or rearrange the food and press the **'Start/Quick Start'** dial to resume defrosting. To defrost fatty meat, defrost intermittently until fully defrosted. Ice and ice particles from the food being defrosted should be completely removed.
6. Please note: 'End' will be displayed and a sound will be heard every 2 minutes until the oven door is opened or the **'Pause/Cancel'** button is pressed.

HOW TO USE THE MICROWAVE

Auto cooking function

There are 8 auto cook menus you can use for easy cooking, they automatically calculate the cooking time based on the type of food and weight. To access the menus, press the **'Auto Cook'** button. For guide lines, please see the auto cook menu table on the following page.

1. Place the food in a container suitable for use with microwave ovens and put it into the oven.
2. Choose the auto cooking menu you want by pressing the **'Auto Cook'** button. The 8 pre-set menus will be displayed, press the **'Up Arrow'** or the **'Down Arrow'** buttons until the required menu flashes.
3. Press the **'Weight'** button, the display will show the weight in grams or quantity, then press the **'Up Arrow'** or the **'Down Arrow'** to reach the required weight or quantity and then press **'Select'** to confirm.
4. Close the door and press the **'Start/Quick Start'** button. The oven will now start to cook the food.
5. When the food has finished cooking the oven will sound to let you know and the word 'End' will be displayed.

Please note: 'End' will be displayed and sound will be heard every 2 minutes until the oven door is opened or the **'Pause/Cancel'** button is pressed.

Please note: It is advisable to stir and turn food where needed to ensure even cooking, be sure to handle hot food with care.

You will need to use your discretion regarding food type, temperature and weight as times may vary – the table on the next page is a guideline for each auto cooking setting:

HOW TO USE THE MICROWAVE

Auto menu	Food	Weights	Recommendations
1	Milk/Coffee	1-200ml 2-400ml 3-600ml	Place the cup onto the center of the turntable. When the liquid has been removed from the oven, leave to stand before adding sugar.
2	Rice	150g 300g 450g 600g	Place the rice into a suitable container and cover with water.
3	Spaghetti	100g 200g 300g	Place the spaghetti into a suitable container and cover with boiling water.
4	Potatoes	230g 460g 690g	Prick the skins and place on a suitable plate. Turn the potatoes over halfway through the cooking time.
5	Auto Reheat	200g 300g 400g 500g 600g 700g 800g	For food that has been pre-cooked and stored in the fridge (not frozen food).
6	Fish	200g 300g 400g 500g 600g	Place the fish in a suitable container and cover with microwave safe cling film.
7	Popcorn	99g	A regular bag from the supermarket (some weights may differ, when cooking remove the bag of popcorn when the corn stops popping at regular intervals)
8	Pizza	150g 300g 450g	For food that has been pre-cooked and stored in the fridge (not frozen food).

HOW TO USE THE MICROWAVE

Pre-set cooking function

You can set your microwave to start cooking at a pre-set time, without the need to be present to input the programmes. Make sure your food is in the microwave and prepared when you programme the pre-set function.

You will need to set the clock and the cooking menu and time.

Do not use the defrost function in the pre-set function. The auto menu can be set for a single stage only.

Pre-set cooking function example

If the current time is, **12:30** and you want the microwave to cook on **80% power** for **7 minutes** at **14:20**:

1. Press the '**Power Level**' button twice for 80% microwave power – 'P-80' is displayed.
2. press the '**1 Min**' button seven times to set the cooking time to 7 minutes.
3. After the above steps, **DO NOT** press the '**Start/Quick Start**', but do as follows:
4. Press the '**Preset**' button, the current time displays and the hour figures display.
5. Press '**10Min**' dial to adjust the hours to display '14:00'. Press '**Preset**' button and the minute figures will display with the hour figures, Press the '**1 Min**' button to adjust the minutes to display '**14:20**'. This sets the start time.
6. Press '**Start/Quick Start**' button to finish setting, the oven will automatically start to operate at 14:20.

Please note: 'End' will be displayed and a sound will be heard every 2 minutes until the oven door is opened or the '**Pause/Cancel**' button is pressed.

If you wish to cancel the pre-set cooking, press the '**Pause/Cancel**' button.

HOW TO USE THE MICROWAVE

Two Stage Cooking

A maximum of two different stages. To set a maximum of two different stages. For instance, to defrost an item and then follow it with the cooking cycle.

Note: The buzzer will ring once after each stage and then the next stage will proceed.

Note: The Auto menu or the pre-heating functions cannot be set as one of the multi-stage cooking.

If one of the stages is for defrosting this should be programmed to come on first .

Example: if you want to cook the food at 100% microwave power for 5 minutes, then cook it at 80% microwave power for 7 minutes. The steps are as follows:

1. Open the door and place the food into the oven.
2. Press “ **POWER LEVEL** ” button once, the screen will display “P100”.
3. press the ‘**1 Min**’ button 5 times to set the cooking time to 5 minutes.
4. Press “ **POWER LEVEL** ” button two time, the screen will display “P80”.
5. Press the ‘**1 Min**’ button 7 times to set the cooking time to 7 minutes.
6. Close the door, and press the “**START/QUICK START**” button to start the cooking process.

HOW TO USE THE MICROWAVE

Child safety lock

This function is to prevent children from using the microwave oven.

To activate the child lock, press and hold the **'Pause/Cancel'** button for 3 seconds. You will hear a beep and the lock symbol will be displayed.

To de-activate the child lock, press and hold the **'Pause/Cancel'** button for 3 seconds. You will hear a beep and the lock symbol will disappear.

HOW TO USE THE MICROWAVE

Utensil information

- Do not use metal pans or dishes with metal handles.
- Do not use anything with a metal trim.
- Do not use paper-covered wire twist-ties on plastic bags.
- Do not use melamine dishes as they contain a material which will absorb microwave energy. This may cause the dishes to crack or burn, and will slow down the cooking speed.
- Use only cookware that is approved to be used in a microwave oven.
- Do not cook using a container with a restricted opening, such as bottles, as they may explode.
- Do not heat baby bottles with the teat left on. Remove it if replacing the bottle back into the oven.
- Only use thermometers that are approved for microwave ovens.
- Do not use the microwave oven for heating utensils.

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COOKING TIPS

Defrosting tips

Microwaves penetrate around 4cm into most food. To maximize defrosting effectiveness follow the below guidelines:

1. For thick foods, turn regularly during operation in order to defrost evenly.
2. If food weighs over 500g, it is advised to turn at least 2 times.
3. Defrosted food should be consumed as soon as possible, it is not advisable to put back into the fridge or freeze again.

Cooking tips - The following may affect cooking results:

Food arrangement

If possible, thicker bits of food should be placed around the outside of the dish and the thinner parts toward the centre, spread out as evenly as possible. Do not overlap food if possible as this could result in uneven cooking results.

Cooking time

If you are unsure of cooking times it is advisable to start with a short cooking time and monitor cooking progress before adding further time. Overcooking could lead to a risk of fire. Ensure food is cooked thoroughly before consuming.

Cooking food evenly

Foods such as meat should be turned frequently to ensure more even cooking results. If the food is liquid based, stirring during the cooking time is advisable.

Allow standing time

When the microwave has stopped cooking, leave the food to rest for an adequate length of time to allow for cooking completion and cooling.

CLEANING THE MICROWAVE

- Before you clean the oven, **turn it off and unplug it.**
- Keep the inside of the oven clean. When food or liquids stick to the oven walls, wipe with a damp cloth. We recommend that you do not use harsh detergent or abrasives.
- You should clean the outside of the oven with a damp cloth. **Do not allow water to seep into the ventilation openings.**
- **Do not allow the control panel to become wet.** Clean with a soft, damp cloth. Do not use detergents, abrasives or spray-on cleaners on the control panel.
- If steam builds up inside or around the outside of the oven door, wipe with a soft cloth. This may happen when the microwave oven is used in humid conditions.
- Regularly clean the oven, simply wipe the bottom surface of the oven with mild detergent and water, then dry.
- If the inside of the oven smells, put a cup of water with the juice and skin of one lemon in a deep microwave bowl. Microwave it for three minutes, wipe thoroughly and then dry with a soft cloth.
- Failure to maintain the oven in a clean condition, especially if liquid is left, could lead to deterioration of the surface that will adversely affect the life of the appliance that may result in a hazardous condition.



PROBLEM SOLVING



WARNING: To reduce the risk of personal injury, always unplug the microwave before performing maintenance or trouble shooting checks.

The microwave oven may cause interference to your radio, TV or similar equipment. If this happens, you can stop the interference by moving the radio, TV or equipment as far away from your microwave oven as possible.

Problem	Potential reason	Potential solution
If the microwave doesn't work	1. Microwave is not plugged in	Make sure the plug is plugged in securely into the mains and the plug is switched on. If it is not, remove the plug from the socket, wait 10 seconds and plug it in again securely.
	2. Plug is not working	The plug socket that the microwave is plugged into may have become faulty. Plug the microwave into another known good plug socket, ensure that the socket is turned on and check if the microwave now works.
	3. The plug has a blown fuse or the mains circuit has a blown fuse/tripped fuse	Check the plug for a blown circuit fuse or a tripped main circuit breaker. If these seem to be working properly, test the socket with another appliance.
	4. Microwave has developed a fault	Contact customer services to talk through the problem to see if any solution for the fault can be found. If not and the product is within its warranty period, then the microwave should be returned to the retailer it was purchased from for a replacement or refund.
If the microwave power will not work	1. Door is not closed	Make sure the door is securely closed. Otherwise, the microwave will not engage or operate.
	2. The power has not been set	Set the microwave power by pressing the ' Power Level ' button. Select the time and press ' Start/Quick Start ' to confirm.
Not heating	Magnetron not working	<p>The component that produces the microwaves is called a magnetron, if food is not being heated or is 'luke' warm then it is likely this component has developed a fault.</p> <p>If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.</p>



PROBLEM SOLVING

Problem	Potential reason	Potential solution
Sparking	Burnt on food debris	<p>Spillages or splashes can burn and catch fire, all food that is put into the microwave should be appropriately covered. All spillages or splashes must be cleaned, and all areas of microwave cleaned after each use.</p> <p>Burnt on food debris in the microwave, can cause the microwave to 'spark'. This is because burnt on debris can be focused on by the microwaves and spark.</p> <p>Microwaves must be thoroughly cleaned after every use to ensure no food is burnt on to any part of the microwave.</p>
	Metal or foil	<p>No metal or foil should be put inside a microwave as it can cause 'sparkling' which can damage the microwave.</p> <p>The only metal accessories that should be used inside the microwave are the ones supplied by the manufacturer.</p>
	Pressure build up in food	<p>Food with none porous skins (potatoes for example), must be pierced to allow steam to escape. As the build up of pressure can cause food to burst and create a 'fire hazard'.</p>
Heat spots	Operated empty or with no moisture	<p>Microwaves cannot be run empty, microwaves need moisture to operate correctly.</p> <p>If microwaves are operated empty or are used to heat up plates (this is not permitted), the microwaves can focus on a single point inside the microwave. This can cause a heat spot, which can cause the area to become deformed, warped or start to melt.</p> <p>If microwaves are operated empty or to heat up foreign objects this will void the warranty.</p>



PROBLEM SOLVING

Problem	Potential reason	Potential solution
Condensation or excess water	1. Food that is being cooked	By the very nature of how a microwave works, it 'excites' the water molecules in the food it is heating, causing them to move about and generate heat from within the food. Often when the food heats up it reaches the point where steam is released. Dependent on the food type being heated (and its water content level), the length of time being heated for – and so the amount of steam generated – it is inevitable that some of the steam will condense and form back into water droplets within the microwave cavity. This can usually be found on the inner walls or most commonly on the back of the glass door. If not cleaned up, these droplets can start to form small 'pools' of water.
	2. Cooling vents covered	Cooling vents allow the heat and steam to escape from the microwave. These cannot be covered as it can cause excessive water to settle inside the microwave or the microwave to overheat. The installation instructions in the instruction manual must be followed or the warranty will be void.
Paint damage/peeling	Maintenance	If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.
Light not working	Bulb not working	Due to the construction of microwaves and certain 'dangerous' components inside, the light bulb can only be changed by a qualified service engineer. If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement



PROBLEM SOLVING

Problem	Potential reason	Potential solution
Door not shutting/ locking	2. Latches have become deformed	If the microwave is within its warranty period, please contact customer services for further advice or take the microwave back to the retailer it was purchased from for a refund or replacement.
Over heating	Cooling vents covered	Cooling vents allow the heat and steam to escape from the microwave. These cannot be covered as it can cause excessive water to settle inside the microwave or the microwave to overheat. The installation instructions in the manual must be followed or the warranty will be void.
Too noisy	1. Dishes/plate are too large for the microwave	Check that the dishes/plates are the correct size for the microwave and that they are not hitting the walls/door of microwave during operation.

For Customer Services & Spare Parts please call **0345 209 7461**
Opening times: Monday - Friday 8am – 8pm & Saturday 9am – 1pm



GUARANTEE & CUSTOMER SERVICES

At Russell Hobbs, we take all our customer feedback seriously.

**Feel free to contact our Product Care Team, on 0345 209 7461
Monday – Friday: 8am-8pm & Saturday: 9am – 1pm,
who will be more than happy to assist you.**

This product is guaranteed for **12 months** from the date of the original purchase. If any defect arises due to faulty materials or workmanship, the faulty product must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

The following conditions apply:

- The product must be returned to the retailer with the original proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide and any other instructions for use which are supplied.
- It must be used for domestic purposes only and for its intended use.
- This warranty does not cover wear and tear, damage, misuse or consumable parts.

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CONNECTION TO THE MAINS SUPPLY

WARNING- THIS APPLIANCE MUST BE EARTHED

This appliance is designed to operate from a mains supply of
230-240V~ 50Hz.

Check that the voltage marked on the product corresponds
with your supply voltage.

This product is fitted with a moulded 13A plug complying with
BS1363. If this plug is unsuitable or needs to be replaced, refer to
customer services as it should only be replaced by a qualified
engineer.

To replace the 13amp fuse, remove the plug from the socket,
remove the fuse cover near the pins of the plug, remove the fuse
and replace with 13amp fuse. Refit the fuse cover and plug the
unit back into the power supply.

Important: The wires in the mains lead are coloured in
accordance with the following code:

GREEN/YELLOW – EARTH

BLUE – NEUTRAL

BROWN – LIVE



CONNECTION TO THE MAINS SUPPLY

For UK use only – PLUG

- As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:
- The **GREEN/YELLOW** wire is the EARTH and must be connected to the terminal which is marked with the letter E or by the earth symbol or coloured **GREEN** or **GREEN/YELLOW**.
- The **BLUE** wire is the NEUTRAL and must be connected to
- the terminal marked with the letter N or coloured **BLACK**.
- The **BROWN** wire is the LIVE wire and must be connected to
- the terminal marked with the letter L or coloured **RED**.
- **Always ensure that the plug cord grip is fastened correctly.**
- If a 13A (BS1363) fused plug is used it must be fitted with a 13amp fuse conforming to BS1362 and be BSI or ASTA approved.

If the fuse cover is lost the plug must not be used until a replacement is obtained from an electrical supplier.

If you need to remove the plug, cut it from the mains lead and dispose of it. NEVER attempt to re-use this plug or insert it into a socket outlet, as there is a very great risk of electrical shock.

NOTES



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Parts please call
0345 209 7461

Opening times: Monday - Friday
8am – 8pm & Saturday 9am – 1pm
Or visit us at

Revision 1



This symbol is known as the 'Crossed-out wheellie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment. For your nearest disposal facility, or ask in store for details.

We reserve the right, due to possible changes to design, to alter the instruction manual without prior notice.