

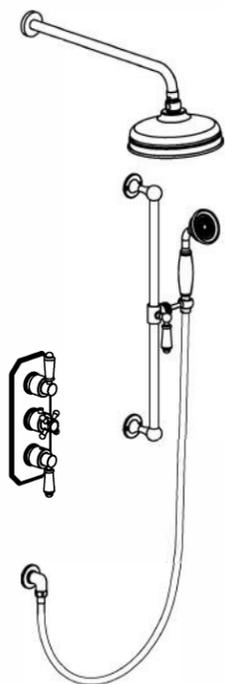
# USER MANUAL



Thank you for choosing Better Bathrooms.  
Please read this manual before installing your product  
and keep for future reference.

better  
bathrooms

## Product name: Traditional Pack -CAMBBHASRK3VE



- **Single-person assembly**
- **We always recommend using professional tradespeople to install your product**

V1\_09.10.2023

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## Congratulations on your purchase

And welcome to our growing gang of savvy shoppers  
We're on a mission to bring you extraordinary bathroom products, for less.  
From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.  
As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.  
We hope your new product exceeds your highest expectations. However, if you experience any problems, please:

- log in to your account and contact our customer services team via your self-serve portal [betterbathrooms.com/CustomerAccount/Login](https://www.betterbathrooms.com/CustomerAccount/Login).
- contact us via [betterbathrooms.com/content/contact-us](https://www.betterbathrooms.com/content/contact-us).

### Important information

- Please read these instructions thoroughly and retain for future reference  
Water pressures must be balanced. Always ensure to flush the system prior to installation.

Always check walls for pipes and cables before drilling.

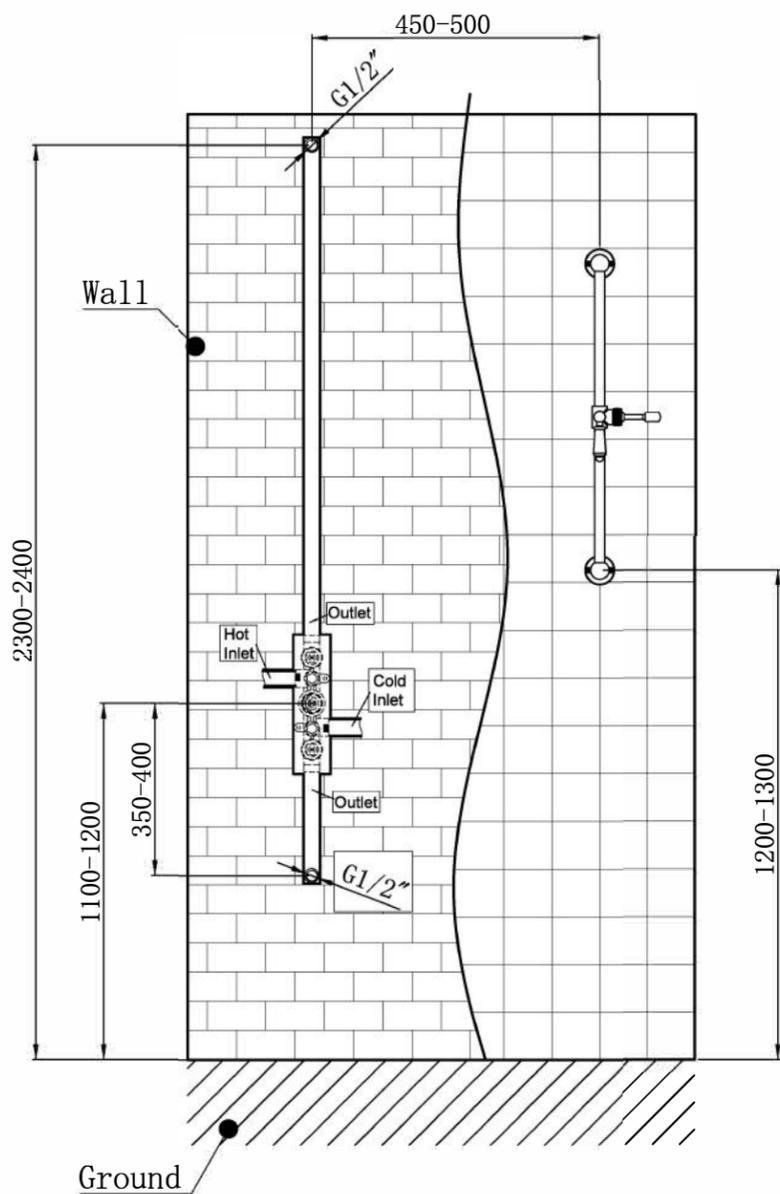
Maximum Static Pressure 10 bar  
Maximum Working Pressure 10 bar  
Minimum Working pressure 0.5 bar  
Hot water supply – 55-65c  
Cold water supply – 5 -25c

### Flow Rates

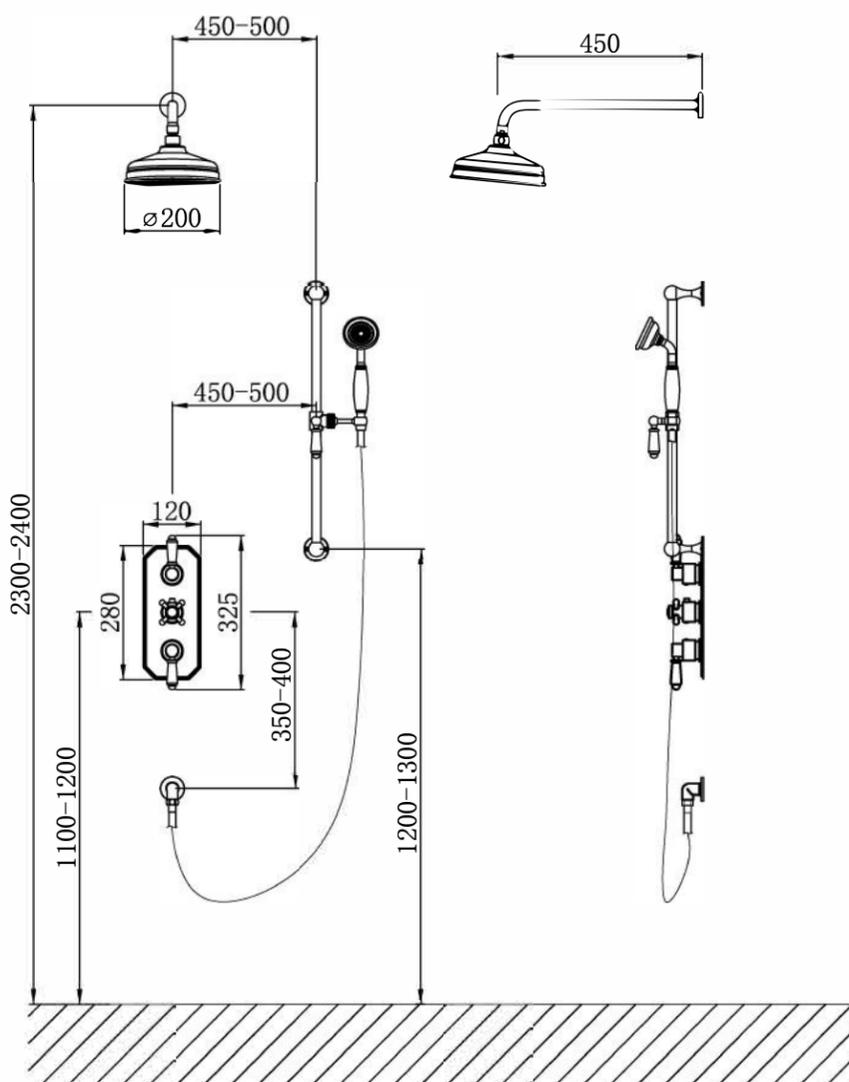
Bar&L/min	0.2 Bar Flow Rate	0.3 Bar Flow Rate	0.5 Bar Flow Rate	1.0 Bar Flow Rate	2.0 Bar Flow Rate	3.0 Bar Flow Rate
Mi xer	5.96	7.36	6.95	14.23	20.43	24.29
hand shower	2.97	3.68	4.93	7.21	10.72	13.51
head shower	3.32	4.17	5.53	8.11	12.04	15.31

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## Suggested schematic Diagram for Water Pipe Route and Location:



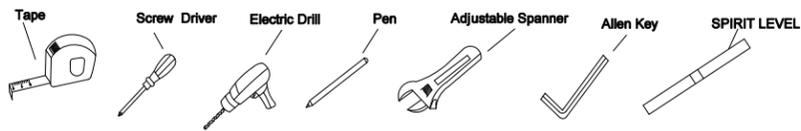
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## Tools required

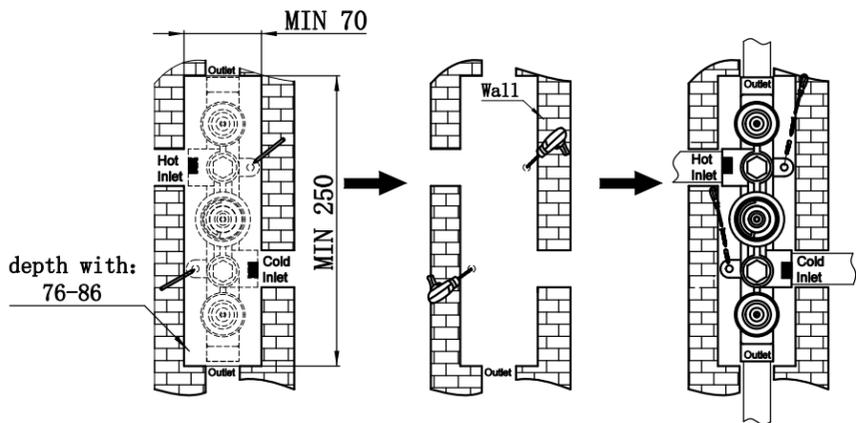
- Protective cloth



### Installation Step1

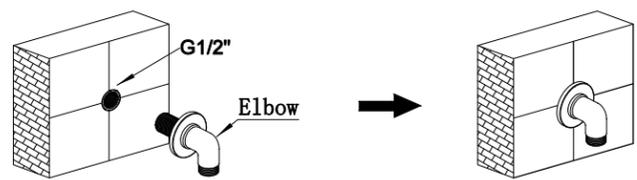
1. Determine the location of the shower valve.  
Create the recess in the wall to accommodate the mixer being installed.  
Suggested recess size: length with 250mm, width with 70mm, depth with 76mm to 86mm.  
Mark the installation holes through the lugs in the mixer body.  
Drill the holes.  
Insert the wall plugs.  
Secure the mixer into position using the screws provided  
Connect the inlet and outlet pipe work to the mixer using an adequate sealing method.  
Turn on the water supply and check for leaks before fitting the cover plate.

#### TRIPLE VALVE:

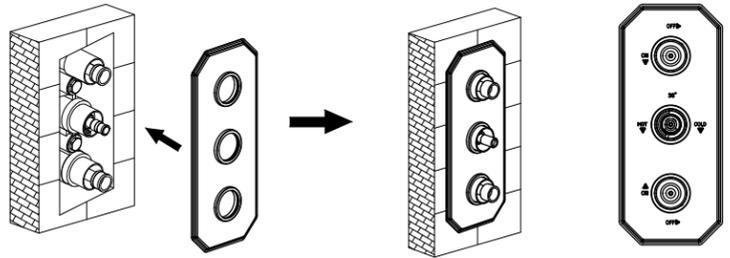


2. Drill hole on the tile.
3. Connect the elbow to a suitable water connection fitting (not supplied) and seal using PTFE.
4. Turn on water supplies to check if there are any leaks from the water connections.

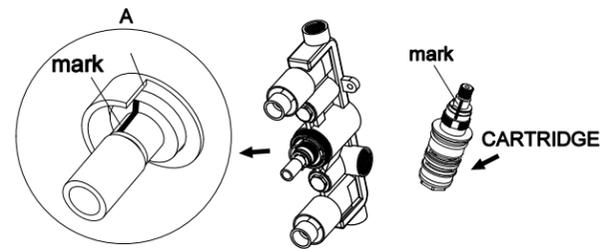
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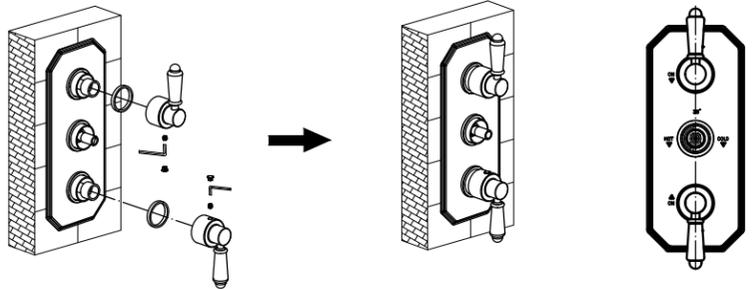
5. Once checked, install the cover plate, silicone should be applied between the plate and the wall, push this onto the mixer, ensuring correct orientation, so that the markings match the control on the mixer.



6. To ensure correct temperature setting, Face A on the stop ring should be aligned with the mark on the thermostatic cartridge, if it is not, align these by turning the spindle before fitting the handle.

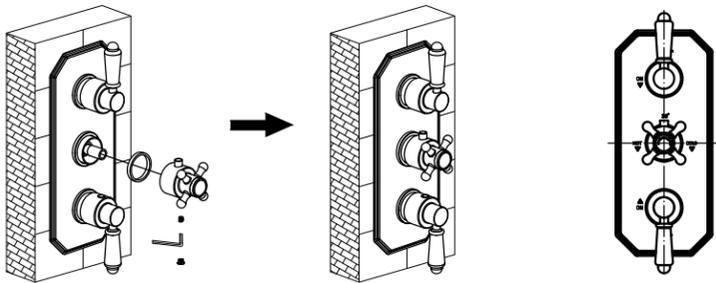


7. Assemble the on/off handles to the thermostatic valve with allen key and screws, followed by cover cap, the two handles are on a straight line.

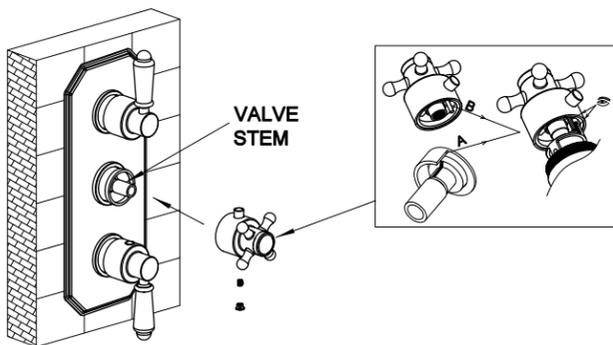


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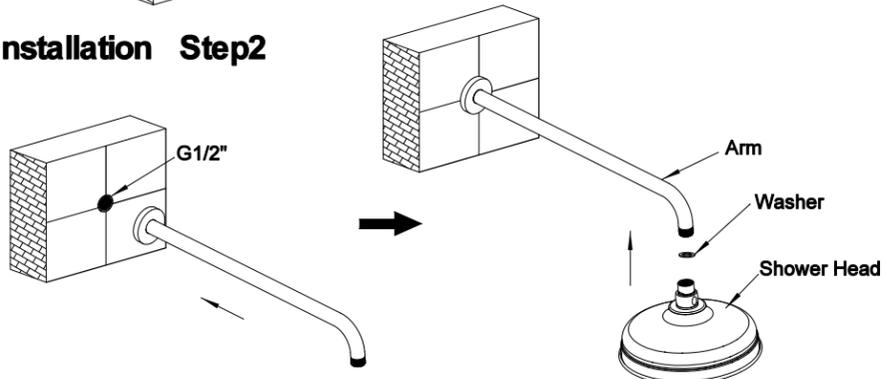
8. Assemble the thermostatic handle to the thermostatic valve, make sure the safety button is aligned with 38°C logo, then fix it by allen key and screws, followed by cover cap.



9. Once the marks are aligned place the handle onto the thermostat so that lug B on the inside of the handle sits against Face A on the stop ring, once the handle is fitted onto the thermostat, turn the handle towards cold, then back to the 38° position, if the correct alignment has been achieved you will need to press the button and continue turning to go beyond the 38° stop position.



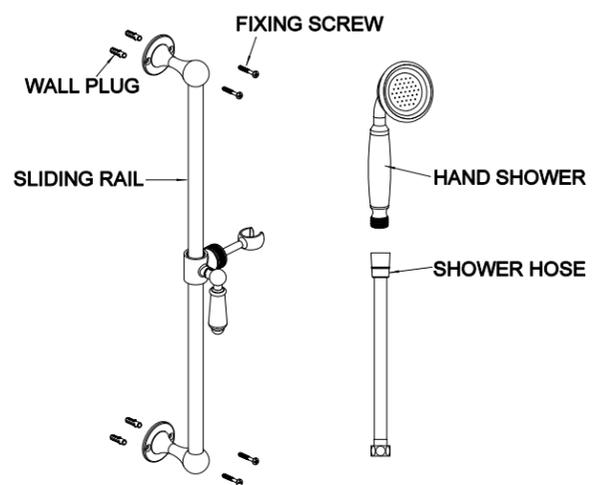
### Installation Step2



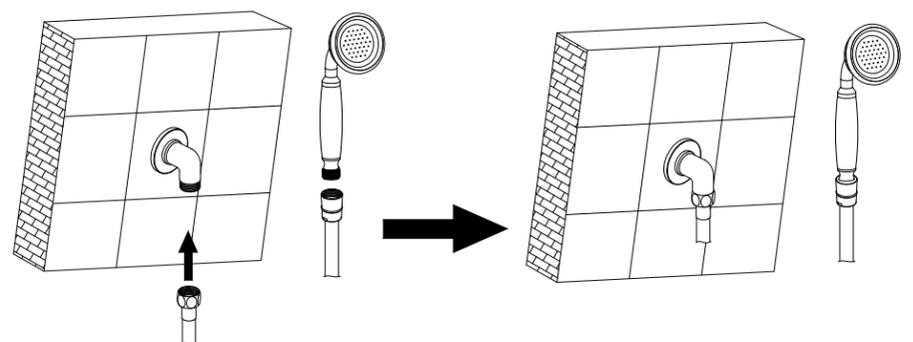
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1. Use sealant on the connector thread of the wall arm and then connect to the water supply.
2. Screw the shower head to the bathroom's wall arm. Turn on the water supplies, and check for correct operation.

### Installation Step3



1. Locate the rail on the wall and then mark holes according to the holes on the fixing plate.
2. Drill four holes of  $\varnothing 8\text{mm}$  with depth of  $\varnothing 45\text{mm}$ .
3. Strike wall plugs into the holes and mount the rail against the wall with fixing screws.
4. Make sure there is a rubber gasket in both end connector of shower hose. Connect one end of the shower hose to the outlet of the shower valve, and the cone end of the hose to the hand shower. Turn on the water supplies, and check for correct operation.



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## OPERATION

For the upper handle, turn handle anti-clockwise to open; turn clockwise to close.  
For the lower hand, turn handle clockwise to open; turn anti-clockwise to close.  
To decrease temperature, turn the temperature control handle clockwise.  
To increase temperature, turn the temperature control handle anti-clockwise.

## RECALIBRATE

The temperature control handles on this product are factory set and should require no adjustment.

However, if for any reason the handles and/or the cartridge is removed, it is important the following procedures are followed.

## TROUBLE SHOOTING

1. Output water temperature does not correspond with temperature set  
Cause: Thermostat has not been adjusted base on the existing home water system  
Remedy: Adjust the thermostat , refer to "Temperature Setting" procedure.  
Cause: Hot Water temperature too low.  
Remedy: Adjust the water heater , increase hot water temperature to 65 °C.
2. Very low flow or no flow  
Cause: Supply pressure inadequate  
Remedy: Check hot and cold feeds . If a pump has been installed, please check to see if the pump is working.(the valve will shut down if either the cold or hot water supply fails)
3. Water will not run hot enough when first installed  
Cause: Wrong maximum temperature setting  
Remedy: Adjust the maximum temperature , refer to "Temperature Setting" procedure.

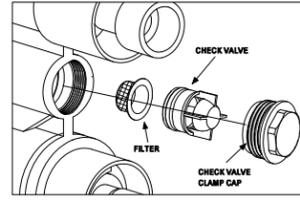
## Maintenance

After a period of use, debris or limescale can build up around the filters of the thermostat or the non-return valve, which will affect the performance of the product.

To resolve this, remove the thermostat or non-return valve from the mixer and clean.

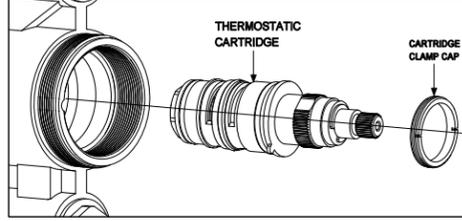
Turn off the water supply and turn on the mixer, to drain any water inside

### Maintenance (Filter)



- 1) Remove the check valve clamp cap.
- 2) Use pliers to remove the check valve and filter.
- 3) Wash the filter with clean running water, dry and lightly grease the seals. (only use silicone grease).
- 4) Put back the filter and check valve, then tighten the clamp cap.

### Maintenance (Thermostatic Cartridge)



The concealed thermostatic cartridges should give trouble free service, but in the event of failure, servicing is straight forward.

- 1) Remove the cartridge clamp cap .
- 2) Pull out the thermostatic cartridge.
- 3) Wash the thermostatic cartridge with clean running water, dry and lightly grease the seals (only use silicone grease).
- 4) Put back the thermostatic cartridge, then tighten the clamp cap.

## CLEANING

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry.  
Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee.  
It is recommended to wipe and dry on a regular basis.

### For more information

- visit [betterbathrooms.com](http://betterbathrooms.com)
- email [customerservices@buyitdirect.co.uk](mailto:customerservices@buyitdirect.co.uk)
- call 03303903062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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