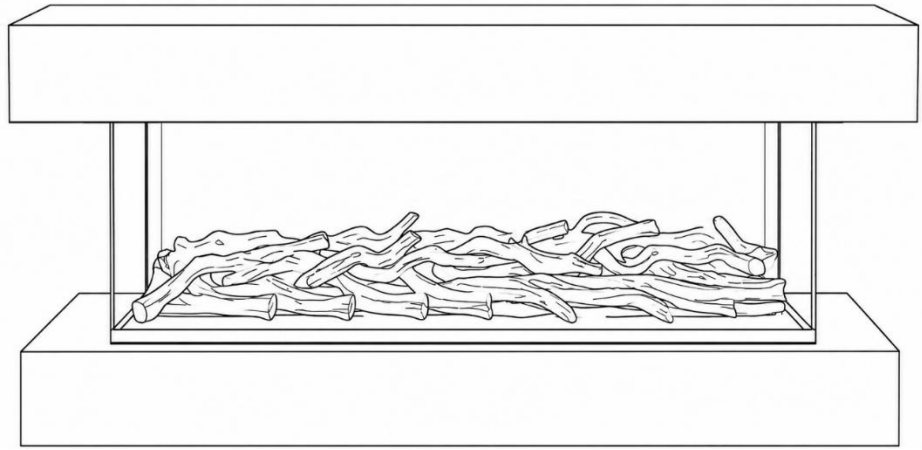
LIVEIT.COM

INSTRUCTIONS

ELECTRIC FIRE WITH LED DOWNLIGHTS

AGL085– 55"



AMBERGLO

CALL US FOR ASSISTANCE: 0330 390 3062

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SAFETY INFORMATION

When using electrical appliances, basic safety precautions should always be followed, including the following:

General

- IMPORTANT: Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock or fire hazard and will void the warranty.
- If the glass is damaged, do not use the heater in order to avoid a hazard.
- This electric fire is an instant heat source to warm a room and is great for visual room ambience. It does not necessarily need to be used as a constant or permanent home heating source.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children of less than 3 years should be kept away unless continuously supervised.
- Children aged from 3 years and less than 8 years shall only switch the appliance on or off provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate, clean or perform user maintenance on the appliance.
- Before connecting the appliance, be sure that the mains voltage available matches that specified on the rating label and that the outlet is suitably earthed.
- The fire should be tested before installation.
- To disconnect the appliance, switch the controls off and then remove the plug from the socket outlet.
- This fireplace becomes hot during operation. To avoid burns, do not allow bare skin to touch hot surfaces.
- Two people should be sufficient to lift the heater. If, for any reason, it is considered too heavy, then obtain additional assistance.
- When lifting, always keep your back straight. Bend your legs and not your back.
- Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper-body/top-heavy bending. Always bend from the knees rather than the waist.

- Do not lean forward or sideways while handling the heater.
- Always grip with the palm. Do not use the tips of your fingers for support.
- Always keep the heater as close to the body as possible. This will minimise the cantilever action.
- If required, use gloves to provide additional grip.
- Always use assistance if required.

Placement and installation

- CAUTION: Some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable persons are present.
- IMPORTANT: This heater must be earthed. The mains supply must be safely routed to an electrical socket from the heater.
- This appliance has hot, arcing, or sparking parts inside. Do not use it in areas where petrol, paint, or other flammable liquids are used or stored.
- The appliance must be installed in a location that complies with national regulations concerning the discharge of air.
- Do not cut, notch or damage any joist, beam or rafter when installing the appliance.
- The heater must not be located immediately below a socket outlet.
- Ensure the plug remains accessible after installation to disconnect the unit from the power supply.
- This appliance is designed for indoor use only and is not intended for use in bathrooms, laundry areas or similar locations. Never locate the appliance where it may be exposed to water or excessive moisture.
- If a television or other electrical device is installed above this fireplace, installers must ensure that the ambient temperature around the television does not exceed the manufacturer's recommendations.
- We always recommend employing an experienced, qualified installer when fitting such products. Each installation will vary, and specialist expertise is often required to conduct the necessary building work. The manufacturer accepts no responsibility or liability for poor workmanship or incorrectly installed fires and/or fireplaces.
- Avoid the use of an extension lead, as it may overheat and create a fire hazard.
- Do not run the power cable under carpeting, cover it with rugs, runners or similar floor coverings, and ensure it is kept away from traffic areas where it could create a trip hazard.
- The heater must not be located under an electrical socket; the socket must always be accessible in order to disconnect the heater from the electrical supply for maintenance and cleaning.

Use

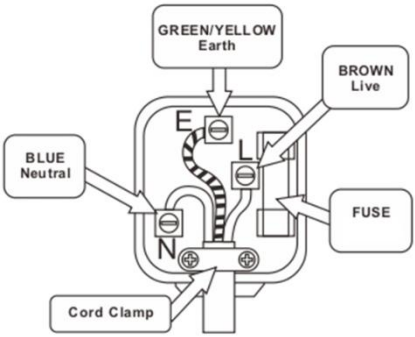
- WARNING: In order to avoid overheating, do not cover the heater.
- CAUTION: To avoid a hazard caused by the inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the user or utility.
- Do not use the appliance for anything other than its intended use. It is designed for domestic indoor use only.
- There may be a trace of odour during the first few minutes of initial use or after a storage period. This is normal and will quickly disappear.
- Keep combustible materials such as furniture, pillows, bedding, paper, clothing and curtains at least 1 metre from the appliance.
- This appliance should not be used to dry clothing, nor should Christmas stockings or decorations be hung on or near it.

Cleaning and maintenance

- Do not attempt to repair, disassemble or modify the appliance. This unit contains no user-serviceable parts.
- Always unplug or disconnect the appliance from the mains power supply when not in use or when moving or cleaning it. Do not pull the cord to unplug the heater.
- Clean the fire regularly to prevent the build-up of hair, dust or lint that could enter the appliance and cause a blockage.
- Do not use aerosol sprays or steam cleaners on or around the fire.
- If the supply cord is damaged, it must be replaced by the manufacturer, service agent or a similarly qualified person in order to avoid a hazard.
- In the event that the mains plug has to be removed or replaced for any reason.

NOTE: The wires in the mains lead on this appliance are coloured in accordance with the following code:

Green and Yellow - Earth
Blue - Neutral
Brown - Live



If the wires do not match the colour coding above, please follow the instructions below.

- The green and yellow wires must be connected to the terminal, which is marked with the letter E or with the earth symbol. This colouring will not change.
- The blue wire may be black and must be connected to the terminal marked N.
- The brown wire may be red and must be connected to the terminal marked L.

IMPORTANT: Any cut-off plug should be disposed of safely to prevent a hazard. There is a danger of electric shock if a cut-off plug is inserted into a socket outlet.

This appliance is supplied with a BS1363 3-pin plug fitted with a 10-amp fuse. If the fuse requires replacement, it must be replaced with a 10-amp fuse approved to BS1362.

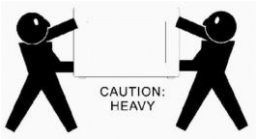
THIS SYMBOL MEANS DO NOT COVER IN ORDER TO AVOID OVERHEATING. DO NOT COVER OR OBSTRUCT ANY OF THE HEAT OUTLET GRILLES OR AIR INTAKE OPENINGS OF THE HEATER.

MANUAL HANDLING

- Avoid the use of an extension lead, as it may overheat and create a fire hazard.
- One person should be sufficient to lift the heater. If, for any reason, it is considered too heavy, then obtain assistance.
- When lifting, always keep your back straight. Bend your legs and not your back.
- Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body/top-heavy bending. Always bend from the knees rather than the waist.
- Do not lean forward or sideways while handling the heater.
- Always grip with the palm. Do not use the tips of your fingers for support.
- Always keep the heater as close to the body as possible. This will minimise the cantilever action.
- If required, use gloves to provide additional grip.
- Always use assistance if required.

BEFORE USE

Before using the appliance for the first time, ensure that it has been fully unpacked and that all packaging has been disposed of properly to ensure it does not present a risk to children or animals.



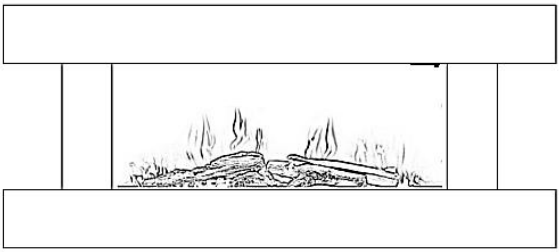
Due to the size and weight of the fire, we advise that two people carry out the installation to prevent injury or damage.

RF EXPOSURE GUIDELINES

IMPORTANT! To meet RF (Radiofrequency) exposure requirements:

1. A minimum separation distance of 20 cm must be maintained between the device and individuals during operation.
2. Operating the device closer than this distance is not recommended.
3. The antenna used for this transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

PRODUCT OVERVIEW

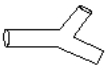


FIREPLACE

REMOTE

PARTS SUPPLIED

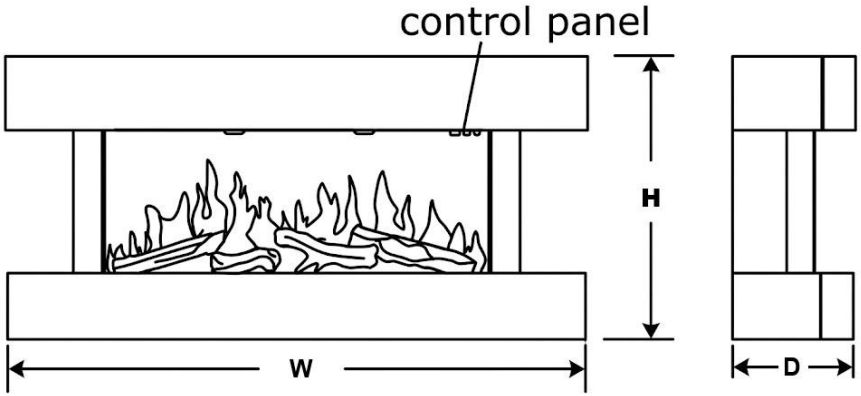
PLEASE NOTE: Some parts are packaged within the cavity of the surround on the rear of the fire.

REF NO.	IMAGE	DESCRIPTION	QTY
A		M5*40mm	6 PCS
B		Wall plug	6 PCS
C		Washers	6 PCS
D		Logs	16 PCS
E		Remote	1 PC
F		Glass suction cup	2 PCS

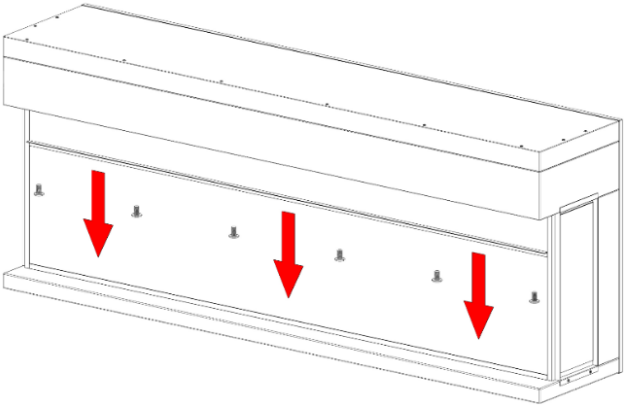
DIMENSIONS

NOTE: all dimensions are in mm

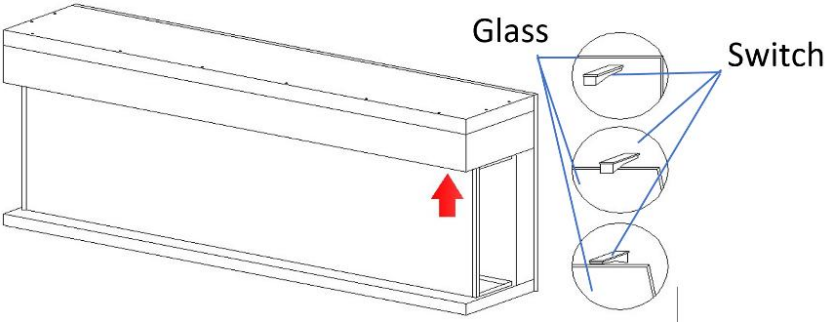
MODEL	UNIT OVERALL DIMENSIONS (W x D x H)
AGL085	1400x280x640mm



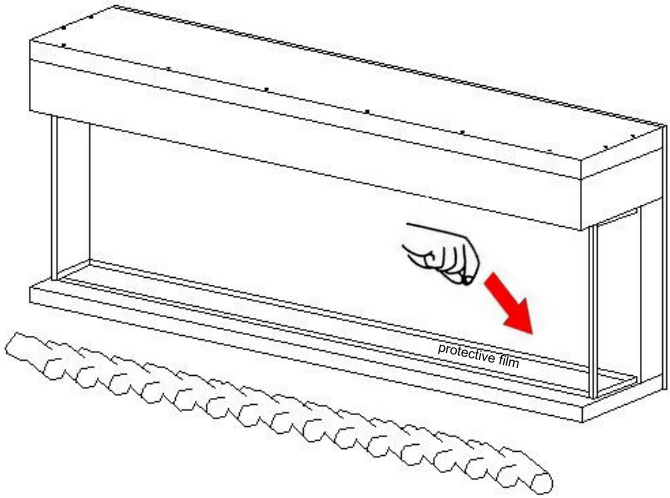
PREPARING THE FIRE FOR INSTALLATION



Step 1
Remove the screws holding the fixing bracket above the front glass panel, then carefully remove the bracket, and keep both the bracket and screws safe for reinstallation.



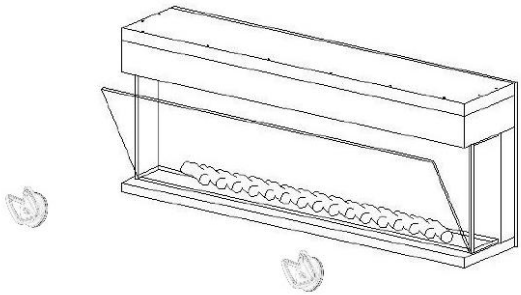
Step 2
Remove the front glass panel using the glass suction cups. By tilting the glass, the power switch should be in the OFF position to allow the glass to pass before moving to the ON position to enable it to pass entirely. Place the glass on a soft, flat surface, ready for reinstallation.



Step 3

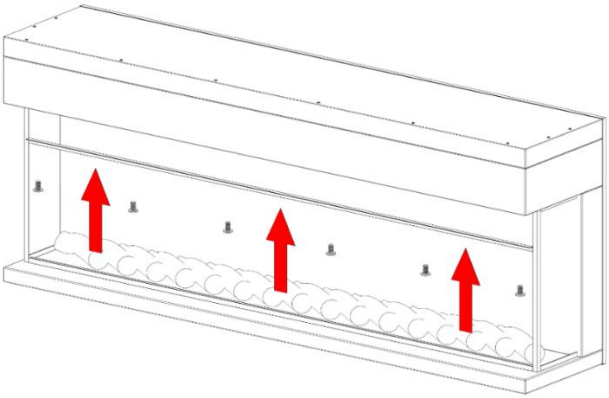
The decorative bed is two-sided, with a glittery and matte side.

Matt: Remove the protective film from the decorative bed.
Glittery: Remove the 3 screws from the decorative bed and flip the bed before re-securing.



Step 4

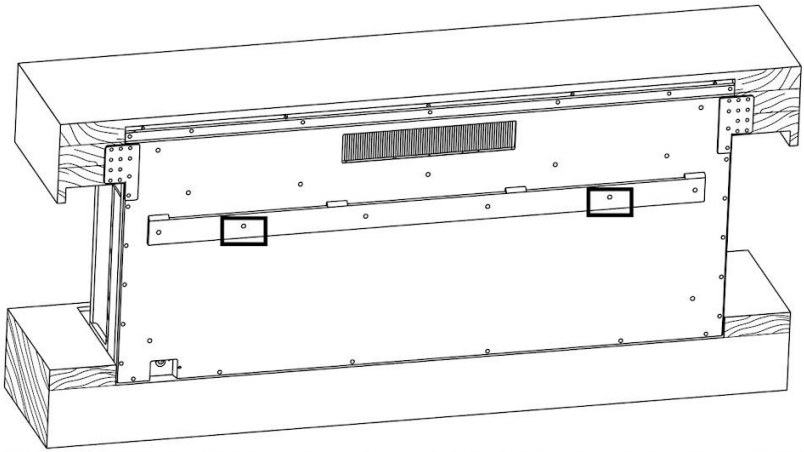
Replace the unit's glass panel, taking great care not to damage the glass. This would follow the same method as removal; when tilting the glass, ensure that the power switch is initially in the ON position to allow the glass to pass. You must remember to switch this back off before continuing.



Step 5

Replace the fixing bracket and secure it with the screws removed in step 1.

INSTALLATION INSTRUCTIONS



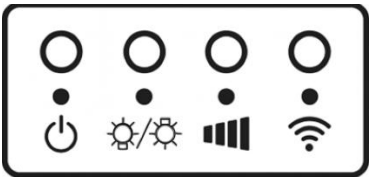
This product is designed to be mounted flat to the wall. Before installation, please ensure that the floor and wall are flat and that nothing prevents the fire from sitting flush.

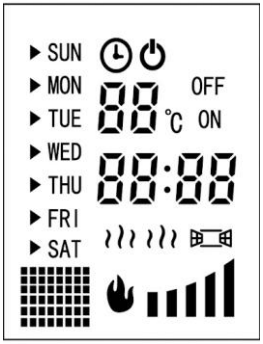
1. Remove the bracket and 2 screws from the back of the unit and keep these safe.
2. Mark the height at which you would like to install the bracket and ensure this is level with a spirit level.
3. Drill the holes with an 8mm diameter and a 43 mm depth in line with the ones on the bracket and fix them to the wall using the fixings provided. You will place the wall plug into the wall hole, the washer onto the screw, then the screw into the wall plug.
4. Align the slots on the back of the fire with the prongs on the bracket, then hang the fire.
5. Plug the fire into a suitably earthed socket which matches the ratings on the fire rating plate.

NOTE:

- The wall plugs supplied are designed for solid walls, and so, depending on the type of wall, a different type of plug may be required.
- Before drilling into the wall, you must ensure that there is no pipework or wiring behind the wall which may be damaged during installation.
- The fire must be installed by a competent person. If you have any doubts about installation, the suitability of the wall, or the wall plugs supplied, professional advice should be sought.
- The height of the installation from the floor to underneath the unit must be a minimum of 300mm. Failure to follow this can lead to the fire overheating.

CONTROL PANEL





CONTROL PANEL; DISPLAY SWITCH

OPERATION

ON/OFF		Flick the switch to I to switch on the power and 0 to turn it off.
STANDBY		Press once to exit standby and select your desired functions. The indicator will light up. Hold this button for 3 seconds to turn the WI-FI on or off.
TEMPERATURE		Hold for 3 seconds to turn the heating function on. Once one, repeatedly press to cycle through the temperatures. Hold the button for 3 seconds again to turn it off.
FLAME EFFECT		Press once to turn on the flame effect, then repeatedly press to cycle through the flame intensities from 1 to 5, with 5 being the brightest. If you press again, the flame effect will turn off. Hold the button for 3 seconds to turn on the intelligent remote-control function. (WI-FI must be on to do this.
FLAME COLOUR		Repeatedly press this to cycle through the 10 flame colours as below: C1: yellow C2: red C3: blue C4: green C5: red+blue C6: red+green C7: blue+yellow C8: green+yellow C9: blue+green C10: red+yellow

		Hold this button for 3seconds to cycle through the 7 top light colours: C1: blue C2: green C3: red C4: green+blue C5: red+blue C6: red+green C7: red+green+blue

REMOTE CONTROL

The remote control works best when used at the same level as the fire. A slight delay may occur after a function is chosen using the remote. Please allow time before pressing the next button.		
POWER		When the unit is turned on using the switch, press the power button to start the unit. Press again to turn off the heater and enter standby mode.
TEMPERATURE	+ AND -	Use to adjust the desired room temperature between 15°C and 40°C.

SETTING THE DAY AND TIME		1) Press, and 'SUN' will flash on the LED screen. 2) Use the up ↑ and down ↓ buttons to select the correct day. 3) Press again to adjust the hour value. 4) Use the + and — buttons to select the correct hour. 5) Press again to adjust the minute value. 6) Use the + and — buttons to confirm the minute value. 7) Press or OK button to complete setting the day and time.
SET TIMER		The timer can be set with up to 10 periods of operation per week: 1) Press and the time period will flash. 2) Use the + and — buttons to choose the desired time period to adjust (1 to 10). 3) Press and the day will flash. 4) Use the ↑ and ↓ buttons to choose which days the timer will operate. Use the + to select the flashing day, and — to cancel the flashing day. 5) Press and the hour will flash, and ON will be illuminated. 6) Use the + and — buttons to choose the desired start hour. 7) Press and the minute value will flash. 8) Use the + and — buttons to choose the desired start minute. 9) Press and the hour value will flash and OFF will illuminate. 10) Use the + and — buttons to choose the desired finish hour. 11) Press and the minute value will flash.

		12) Use the + and — buttons to choose the desired finish minute. 13) Press and the temperature will flash. 14) Use the + or — buttons to select the desired temperature. Repeat for each of the 10 time periods you want to set.
OPEN WINDOW DETECTION		Press this button to turn on the open window detection function. When activated, if the room temperature drops rapidly while heating, it will automatically stop heating to save energy. The corresponding icon on the screen will flash. Press the button again to turn off the window detection function.
RESET		Press to clear any timer that has been set.
TIMER		Press to turn the timer on or off. When activated, the timer will follow the settings programmed using the set timer button. The timer indicator will illuminate to show that the timer has been set.
FLAME EFFECT		Press this button to change the flame colour. There are ten types of flame effects: Yellow, red, blue and multi-colour. Hold the button for about 3 seconds to decrease the flame intensity. There are 5 light intensities, with 5 being the brightest and 1 the lowest.
TOP LIGHT EFFECT		Press this button to change the top light effect. There are seven types of top light effects: Yellow, red, blue and multi-colour.
HEAT FUNCTION		Press this button to turn on the heat function. Press again to turn it off.

APP SET UP

NOTE: The images in this manual are for illustration purposes only. The app is subject to updates, and its interface may change over time.

There are three ways to download the Tuya Smart app:

1. Open your phone browser and go to smartapp.tuya.com/tuyasmart. Select your country and press Download.
2. Search for Tuya Smart in the Apple App Store (iOS) or Google Play Store (Android). Look for the QR icon for reference.
3. Scan the following QR code to be directed to the download page.

REGISTERING ON THE APP

1. Open the app, read the User Agreement & Privacy Policy, and press Agree.
2. On the login screen, select Sign Up.
3. Select your country and enter your email address.
4. Tick the box to agree to the terms and conditions.
5. Press Get Verification Code.
6. Check your email inbox and enter the six-digit code in the app.
7. Set a password (6 to 20 characters, including letters and numbers).
8. Select or deselect Service Maintenance & Improvement Activity and Personalised Recommendations based on your preference.
9. Press Go to App. You will now be taken to the Tuya Smart home screen.

NOTE: After signing in to the Tuya Smart app for the first time, a pop-up message may appear on the home screen. Follow the on-screen instructions to enable or access additional features on the home screen.

SETTING UP THE WI-FI (2.4GHZ CONNECTION)

NOTE: If you are unsure about your router settings, contact your internet provider for assistance.
To connect the unit via Wi-Fi, ensure your router supports dual-band Wi-Fi (2.4GHz and 5GHz) and that the 2.4GHz band is available. You can check this in one of the following ways:

1. If your router already has a 2.4GHz network, temporarily disable the 5GHz band while setting up the unit. You may re-enable it after setup.
2. If your router does not have a separate 2.4GHz network, enable it through your router settings:

- Open a web browser and enter your router's IP address (found on the back of your router).
- Log in to your router settings and look for Wi-Fi or network settings.
- Follow your provider's instructions to enable 2.4GHz Wi-Fi.

3. Alternatively, contact your internet provider to assist with enabling 2.4GHz Wi-Fi.

Once the 2.4GHz network is enabled, connect your phone to it before setting up the unit.

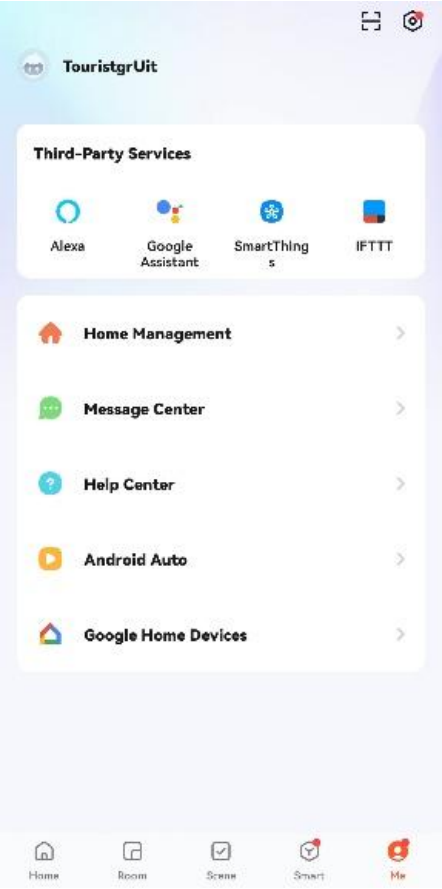
Before you start

- Ensure the unit is within range of the router during initial setup.
- Ensure the unit remains within range of the Wi-Fi signal for normal operation.
- Please note that all app images and diagrams are solely for illustrative purposes, as they are subject to continual improvement and further updates.

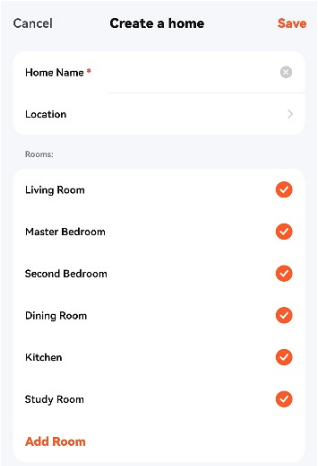
SETTING UP YOUR HOME WITHIN THE APP

TUYA is designed to work with many compatible smart devices within your home and multiple devices within different houses. As such, during the setup process, the app requires that different areas be created and named to allow easy management of all your devices. When added, devices are assigned to one of the rooms you created.

TO CREATE A HOME

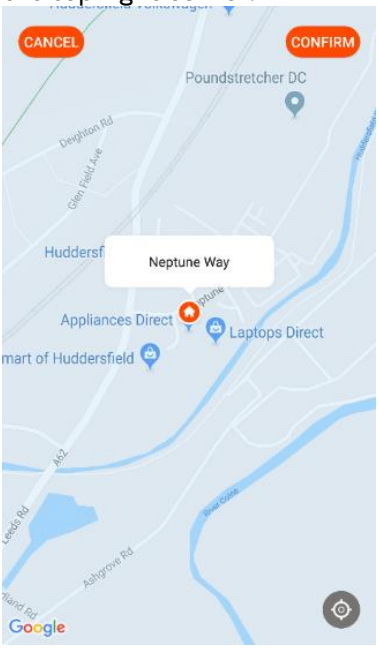


1. Press Me on the bottom right of the Home screen.
2. Press Home Management, then Create a Home button.
3. Type in a name for your home
4. Press the location button to select the location of your home. (See SETTING YOUR LOCATION below)
5. New rooms can be added by pressing the Add another room option at the bottom.
6. Untick any rooms that are not required on the app.
7. Press Save in the top right corner.



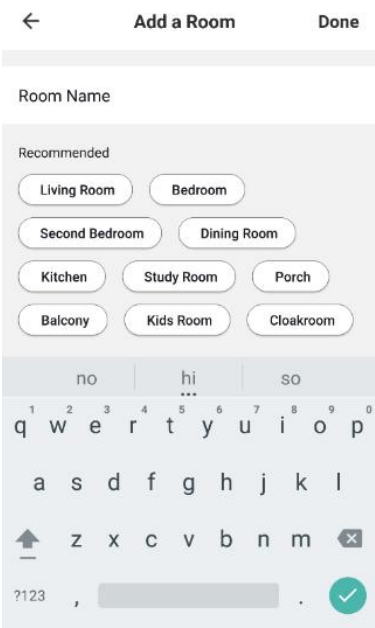
SETTING YOUR LOCATION

Use your finger to move the orange Home symbol. When the symbol is in the approximate location of your home, press the confirm button in the top right corner.



ADD ANOTHER ROOM

Type in the room's name, and press Done in the top right corner.

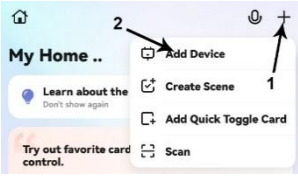


CONNECTING TO THE UNIT

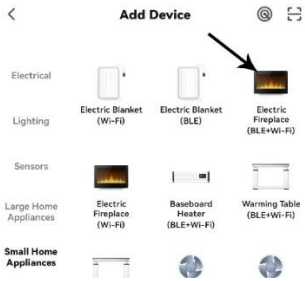
1.Turn the fire on using the power button. Hold down the Wi-Fi button for 3 seconds to turn the Wi-Fi on.

2. Press the Wi-Fi button to turn the intelligent control on.

3. On the app, now select the 'Add' button in the top corner. Then, “Add Device”.



4. Ensure your phone is connected to the same Wi-Fi as the unit. Then select 'Small Home Appliances', then electric fires.



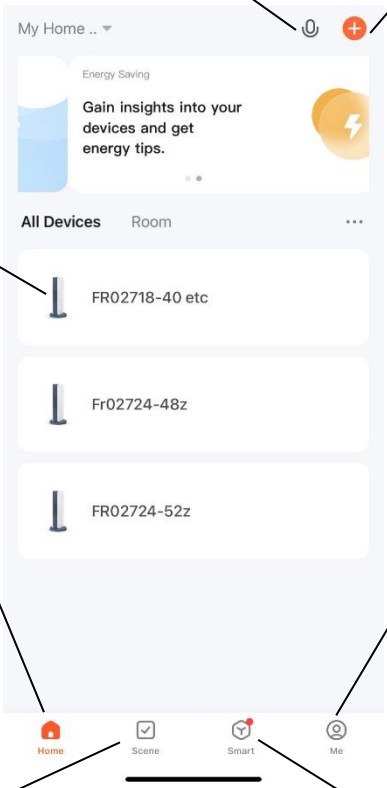
5. Press “Confirm the indicator is blinking on the app” if it is, and press next. If the indicator does not blink, return to step 1.

6. Enter your Wi-Fi password and then wait for the transfer of the settings to be completed.

CONTROLLING THE DEVICE VIA THE APP HOME SCREEN

Voice Control: Press to give verbal instructions for operation.

Add Device: Add a device to the app and go through the setup process.



Name of Heater: Press to enter the Device Screen

Home: Return to home screen from the Smart Scene and Profile screens

Profile: Provides the option for changing settings.

Scene: Allows you to program intelligent behaviour based on the internal and external environment.

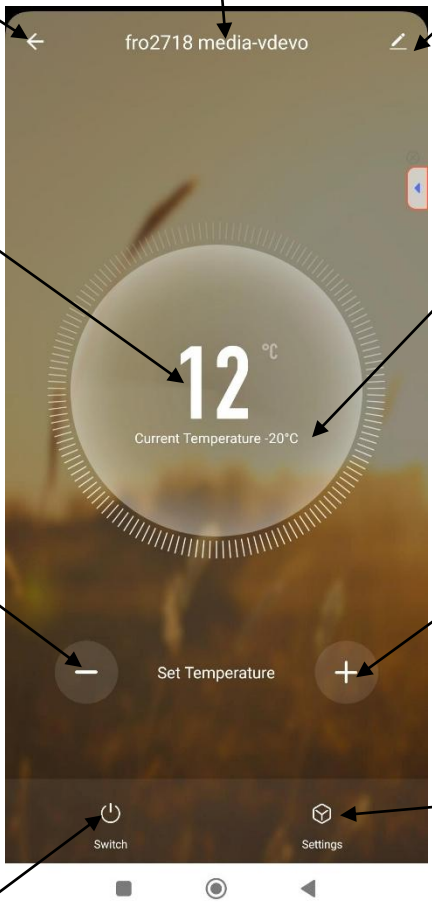
Smart: Shows you smart insights and allows you to set up alerts, cameras and alarms.

DEVICE SCREEN

Back: Returns to the Home Screen

Device Name

Edit Device Name



Desired Temperature: Displays what has been set as the target room temperature.

Current Temperature: Displays what the current temperature is.

Decrease Desired Temperature

Temperature range 15-40^{0}C

Increase Desired Temperature

Temperature range 15-40^{0}C

Settings: Enter the settings menu. You can access the temperature scale, flame brightness, downlights, colour, and the timer schedule.

Power: Use to turn the unit on or off.

DEVICE SETTINGS

HEAT: To turn the heat on or off.

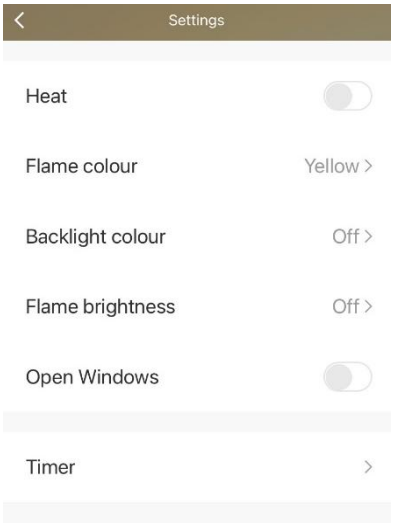
FLAME COLOUR: Click to change the flame colour.

BACKLIGHT COLOUR: Click to change the backlight colour,

FLAME BRIGHTNESS: Change the flame brightness or turn the flames on or off.

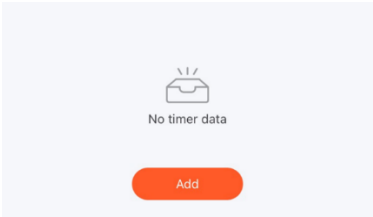
OPEN WINDOWS: Turn on open window detection.

TIMER: Schedule a timer to turn the device on or off.



ADDING A TIMER:

Click add.



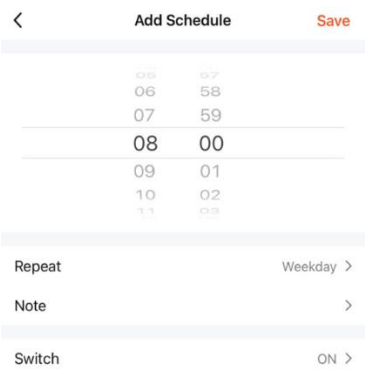
Select the time you want the device to turn on or off.

Select 'Repeat' if you would like this to be scheduled for certain days.

You can add a note to name the schedule.

Click 'Switch' to choose if the schedule is to turn on or off the device.

Then click save.



SMART SCENES

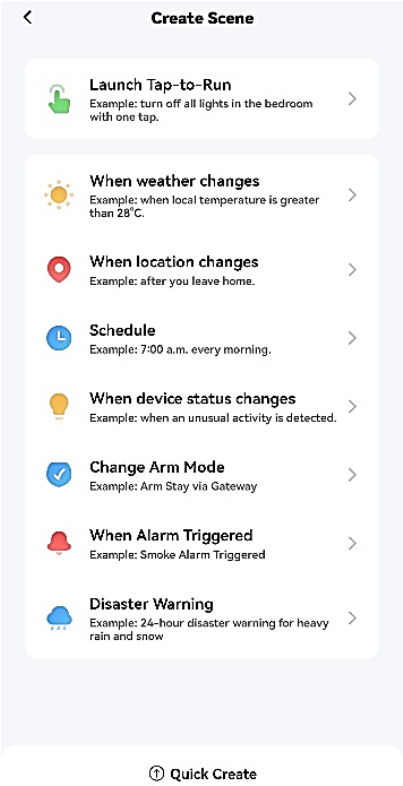
Smart Scenes is a powerful tool that allows the user to customise the operation of the air heater based on conditions within the room and outside influences. This gives the user the option of specifying much more intelligent actions. These are split into two categories: Scene and Automation.

SCENE

The scene allows for adding a one-touch button to the Home Screen. The button can be used to change several settings in one go, and all the unit settings. Several scenes can easily be set up, allowing the user to easily change between several pre-set configurations.

AUTOMATION

Automation allows an automatic action to be set up for the device. This can be triggered by the Time and various other influences, depending on what other TUYA-enabled devices you have on the network.



SETTING UP A SCENE / AUTOMATION

1. Press the Scene button at the bottom of the home screen.
2. Press the Create Scene button or the + icon at the top right corner.
3. Select a scene or automation based on the several options available:
   [S=Scene, A=Automation]

S	Launch Tap-to-Run	Manually activate a scene with one tap.
A	When Weather Changes	Trigger actions based on temperature, humidity, or weather (e.g. rain, snow).
A	When Location Changes	Automate devices when arriving at or leaving a location.
A	Schedule	Run actions at specific times or days (e.g. 7:00 AM daily).
A	When the Device Status Changes	Trigger actions when another device changes state (e.g., the heater turns on when the door opens).
A	Change Arm Mode	Automatically change security system mode (Arm, Disarm, Stay).
A	When Alarm Triggered	Activate actions when a device alarm goes off (e.g. smoke alarm).
A	Disaster Warning	Trigger scenes in response to government-issued weather alerts.

4. When creating a scene or automation (except for "Launch Tap-to-Run"), you'll need to set a precondition and define the action to be performed when that condition is met. Actions can include changing the arm mode, switching the appliance on or off, adjusting the temperature, changing the operating mode, enabling or disabling the child lock (if available), activating another scene, sending a notification, or adding a delayed action. You will also need to select the specific appliance that the scene will control.

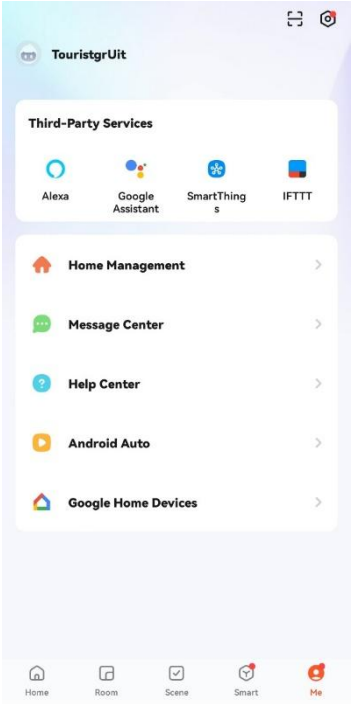
NOTE: The "more settings" button allows you to customise the icon for the scene or automation and the room to which you would like this to apply.

5. Once you have the precondition (If), the function to perform for the selected appliance (Then), and your preferred settings, press the save button, name your Scene or Automation, and confirm.

NOTE: Some functions and features under Smart Scenes and Automation may not be available. The application is subject to continual improvement and development.

PROFILE TAB

THIRD-PARTY SERVICES



Integrate your devices with voice assistants and automation services for hands-free control and smart scheduling.

Alexa / Google Assistant / SmartThings / IFTTT

These options let you link your Tuya-compatible devices to third-party platforms for voice commands, routines, or advanced automation workflows.

HOME MANAGEMENT

Allows you to manage your Tuya smart home environment.

- Create and customise homes
- Add or remove rooms
- Share control of devices with family members or housemates

MESSAGE CENTER

Shows system and device notifications.

- View alerts from smart devices (e.g., if an alarm is triggered)
- See activity logs or system messages related to your setup

HELP CENTER

Offers FAQs and basic troubleshooting support.

- Browse frequently asked questions
- Learn how to use features or solve common problems
- Find contact options for support (depending on region)

CARE AND MAINTENANCE

When cleaning the appliance, the power should be disconnected, and the unit should be cool.

Dust can be removed by lightly wiping the glass surface with a clean, lint-free cloth or paper towel. Fingerprints or other marks can be removed using a damp cloth and a good-quality household glass cleaner. The front glass panel should be thoroughly dried before reusing the heater.

⚠ CAUTION:

- Do not use an abrasive cleaner on the glass panels.
- Do not spray liquids directly onto any surface of the unit.
- Do not clean the glass on the inside of the unit, as this may cause damage to the surface.
- The decorative logs may leave a residue on the fuel bed; this is normal and can be cleaned with a soft, damp cloth. Ensure the fire is cool and turned off before cleaning the fuel bed. Ensure any water residue from cleaning has dried before using the fire.

SERVICING

A competent person must conduct any servicing or repairs after reading the service manual. Customer service can provide the service manual by emailing Support@liveit.com.

TROUBLESHOOTING

Most problems are simple to resolve - please refer to the following table before calling a service engineer:

PROBLEM	POSSIBLE CAUSE	CHECK
The fire has stopped working.	The fire has overheated, and the thermal safety device has been activated, or a circuit breaker has tripped.	Check that there is power to the socket where the fire is connected, check the fuse in the plug, check that the main power switch on the unit is turned on, and leave for 10 minutes in case of thermal cut-out.

The flame is not moving.	Flame motor defective	Contact the retailer or manufacturer.
E4 Flashes / Unit stops heating.	Open window detection is active when the unit first runs and must be manually turned off if you wish to keep it active. We recommend keeping it active to save energy.	Click any button on the remote when E4 flashes to deactivate the mode.

WI-FI CONNECTION TROUBLESHOOTING (TUYA SMART APP)

If you experience difficulties connecting your device to the Tuya Smart app, refer to the table below for common issues and solutions.

ISSUE	POSSIBLE CAUSE	POSSIBLE SOLUTION
Device not found during setup	• The appliance is too far from the router. • The mobile phone is connected to a 5GHz network. • Wi-Fi interference or weak signal.	• Ensure your phone is connected to a 2.4GHz Wi-Fi network. • Place the appliance closer to the router during setup. • Restart your router and phone before retrying.
Wi-Fi indicator not blinking	Device is not in pairing mode or incorrect pairing mode selected.	Press the Wi-Fi button to turn the intelligent control on and reattempt to pair with the steps on page 25.

Unable to connect to Wi-Fi	• Incorrect Wi-Fi password. Router limitations or signal issues. • Check router settings	• Verify the Wi-Fi password is correct. • Avoid Wi-Fi names (SSID) with special characters. • Ensure your router is not using MAC filtering or firewall blocks. • Place the device closer to the router during setup. • Encryption should be WPA2-PSK, and the authorisation type should be set to AES.
The device was added, but did not respond in the app	• Connection was incomplete. • App lacks required permissions.	• Restart the Tuya Smart app and check if the device responds. • Ensure the app has access to Bluetooth, Location, and Nearby Devices in your phone's settings. • Remove and re-add the appliance if needed
Stuck during pairing	• Too many connection attempts in a short time. • Wi-Fi signal interruption.	• Wait at least 10 seconds before restarting the pairing process. • Power cycle the device before retrying.
Frequent disconnections	• Weak Wi-Fi signal. • Network instability.	• Move the router closer or use a Wi-Fi extender. • Keep the device away from thick walls or electronic interference (e.g., microwave ovens). • Ensure the router firmware is up to date.

WARNING: Do not attempt to open, disassemble, or modify the unit. Doing so may result in electric shock, damage to the appliance and voiding of the warranty.

If the above troubleshooting is unable to fix the issue, you may refer to your internet provider for issues concerning network connections and may find suitable fixes for Tuya-related issues or queries on the link: https://support.tuya.com/en/help

If issues persist, please do not hesitate to contact customer service.

WASTE ELECTRICAL RECYCLING

This symbol indicates that this product is classified as electrical or electronic equipment and should not be disposed of with other household waste.

The Waste Electrical and Electronic Equipment (WEEE) Directive has been introduced across the European Union:

- To recycle waste electrical products using the best available recovery and recycling techniques in order to minimise the impact on the environment.
- To treat any hazardous substances.
- To avoid increasing landfills.

WEEE products should be disposed of by handing them over at a designated collection point. Please contact your local authority for more information about

TECHNICAL SPECIFICATION

Model	AGL085
Rated Voltage	220-240V~
Rated Frequency	50-60Hz
Rated Power	1800W
Dimensions WxDxH	1400x280x640mm
Net Weight	50.3kg

REPLACING THE BATTERIES

You will need two 1.5 V AAA batteries. The remote's battery compartment shows the correct orientation for installation.

If the battery compartment does not close securely, do not use the remote and keep it out of reach of children and pets. Loose batteries can pose a choking hazard and may cause health problems if swallowed.

	BATTERY WARNING	
	KEEP OUT OF REACH OF CHILDREN Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur within 2 hours of ingestion. Seek medical attention immediately.	

- If the battery compartment (if applicable) does not close securely, stop using the product and keep it away from children.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention

THERE MAY BE NO OBVIOUS SYMPTOMS OF BATTERY INGESTION

Unfortunately, it is not obvious when a button or coin battery is stuck in a child's oesophagus (food pipe). There are no specific symptoms associated with this. The child might:

- cough, gag, or drool a lot;
- appear to have a stomach upset or a virus;
- be sick;
- point to their throat or stomach;
- have a pain in their abdomen, chest or throat;
- be tired or lethargic;
- be quieter or more clingy than usual or otherwise "not themselves";
- lose their appetite or have a reduced appetite; and not want to eat solid food / be unable to eat solid food.

These sorts of symptoms vary or fluctuate, with the pain increasing and then subsiding.

A specific symptom to button and coin battery ingestion is vomiting fresh (bright red) blood. If the child does this, seek immediate medical help.

The lack of clear symptoms is why it is important to be vigilant with "flat" or spare button or coin batteries in the home and the products that contain them.

PRODUCT FICHE

Model Identifier: AGL085						
Item	Symbol	Value	Unit		Item	Unit
Heat Output					Type of heat input/room temperature control	
Nominal heat output	P_{nom}	1.800	kW		single stage heat output and no room temperature control	No
Minimal heat output	P_{min}	N/A	kW		two or more manual heat stage, no room temperature control	No
Maximum continuous heat output	$P_{max,c}$	1.800	kW		with mechanic thermostat room temperature control	No
Power consumption					with electronic temperature control	No
In off mode	P_o	0.00	W		electronic room temperature control plus day timer	No
In standby mode	P_{sm}	0.30	W		electronic room temperature control plus week timer	Yes
In idle mode	P_{idle}	0.30	W		Other control options (multiple selections possible)	
In network standby	P_{nsm}	0.95	W		room temperature control, with presence detection	No
Standby mode with display information or status			Yes		room temperature control, with open window detection	Yes

Seasonal space heating energy efficiency in active mode	$N_{s,on}$	94.0	%		distance control option	Yes
					adaptive start control	No
					working time limitation	Yes
					black bulb sensor	No
					self-learning functionality	No
					control accuracy	No
Buy It Direct, Unit 2A, Trident Business Park, Neptune Way, Leeds Road, Huddersfield, HD2 1UA. Buy It Direct, The Black Church, St Mary's Place, Dublin 7.						

EU DECLARATION OF CONFORMITY
Hereby, liveit declares that these electric fireplaces are in compliance with Directive 2014/53/EU.
The full text of the EU Declaration of Conformity is available at the following internet addresses:
https://liveit.com/files/DOC/EU/AGL085.pdf

UK DECLARATION OF CONFORMITY
Hereby, liveit declares that these electric fireplaces are in compliance with the Radio Equipment Regulations 2017.
The full text of the UK Declaration of Conformity is available at the following internet addresses:
https://liveit.com/files/DOC/UK/AGL085.pdf

PSTI STATEMENT OF COMPLIANCE

Description: Electric Wall Hanging Fire
Model Number: AGL085
Manufacturer: Buy It Direct, 2A Trident Business Park, Leeds Road, Huddersfield, HD2 1UA
PSTI Contact: TiSecurity@buyitdirect.co.uk

We have prepared this statement of compliance and can confirm that this product is compliant with the deemed compliance conditions in Schedule 2 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Duration of security updates: 31/12/2030. This date is correct at the time of printing, but we may extend it. Please visit www.liveit.com for the latest information and details of our PSTI compliance.

Richard Leach
Compliance and Quality Manager, Buy It Direct, Huddersfield
24th June 2025

SUPPORT

Office hours: 9 AM - 5 PM, Monday to Friday

0330 390 3062

Support@liveit.com

Buy It Direct

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Neptune Way, Leeds Road,

Huddersfield, HD2 1UA.

www.liveit.com/support

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